



Overview and Scrutiny Committee

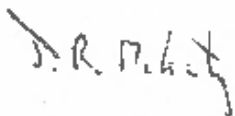
Meeting: Monday, 5th September 2022 at 6.30 pm in Civic Suite, North Warehouse, The Docks, Gloucester, GL1 2EP

Membership:	Cllrs. Field (Chair), Pullen (Vice-Chair), Durdey (Spokesperson), Ackroyd, Castle, Dee, Evans, Gravells MBE, Hilton, Hudson, Kubaszczyk, O'Donnell, Sawyer, Wilson and Zaman
Contact:	Democratic and Electoral Services 01452 396126 democratic.services@gloucester.gov.uk

AGENDA

1.	APOLOGIES To receive any apologies for absence.
2.	DECLARATIONS OF INTEREST To receive from Members, declarations of the existence of any disclosable pecuniary, or non-pecuniary, interests and the nature of those interests in relation to any agenda item. Please see Agenda Notes.
3.	DECLARATION OF PARTY WHIPPING To declare if any issues to be covered in the Agenda are under party whip.
4.	MINUTES (Pages 5 - 10) To approve as a correct record the minutes of the meeting held on 4 th July 2022.
5.	PUBLIC QUESTION TIME (15 MINUTES) To receive any questions from members of the public provided that a question does not relate to: <ul style="list-style-type: none"> • Matters which are the subject of current or pending legal proceedings or • Matters relating to employees or former employees of the Council or comments in respect of individual Council Officers. To ask a question at this meeting, please submit it to democratic.services@gloucester.gov.uk by 12 noon on Wednesday 31 st August 2022 or telephone 01452 396203 for support.
6.	PETITIONS AND DEPUTATIONS (15 MINUTES) To receive any petitions and deputations provided that no such petition or deputation is in relation to:

	<ul style="list-style-type: none"> • Matters which are the subject of current or pending legal proceedings or • Matters relating to employees or former employees of the Council or comments in respect of individual Council Officers. <p>To present a petition or deputation at this meeting, please submit it to democratic.services@gloucester.gov.uk by 12 noon on Wednesday 31st August 2022 or telephone 01452 396203 for support.</p>
7.	<p>ACTION POINTS ARISING FROM PREVIOUS MEETINGS (Pages 11 - 16)</p> <p>To note the outcomes of action points arising from previous meetings.</p>
8.	<p>OVERVIEW AND SCRUTINY COMMITTEE WORK PROGRAMME AND COUNCIL FORWARD PLAN (Pages 17 - 40)</p> <p>To receive the latest version of the Committee's work programme and the Council's Forward Plan.</p>
9.	<p>PERFORMANCE MONITORING QUARTER 1 REPORT 2022/23 (Pages 41 - 60)</p> <p>To consider the report of the Cabinet Member for Performance and Resources seeking to inform Members of the Council's performance against key measures in Quarter 1 of 2022/23.</p>
10.	<p>COMMUNITY SAFETY PARTNERSHIP AND ACTIVITY UPDATE (Pages 61 - 70)</p> <p>To consider the report of the Cabinet Member for Communities and Neighbourhoods updating Members on the work that Council Officers have undertaken regarding community safety and that of the Stronger Safer Gloucester Partnership.</p>
11.	<p>REPORT OF THE HISTORIC PLACES PANEL FOLLOWING ITS VISIT TO GLOUCESTER (Pages 71 - 82)</p> <p>To consider the report of the Leader of the Council seeking to apprise Members of the conclusions and recommendations of the Historic Places Panel (HPP) in the report received from Historic England presenting the conclusions and to advise them of the proposed action plan.</p>
12.	<p>DATE OF NEXT MEETING</p> <p>Monday 3rd October 2022.</p>



Jon McGinty
Managing Director

Date of Publication: Friday, 26 August 2022

NOTES

Disclosable Pecuniary Interests

The duties to register, disclose and not to participate in respect of any matter in which a member has a Disclosable Pecuniary Interest are set out in Chapter 7 of the Localism Act 2011.

Disclosable pecuniary interests are defined in the Relevant Authorities (Disclosable Pecuniary Interests) Regulations 2012 as follows –

<u>Interest</u>	<u>Prescribed description</u>
Employment, office, trade, profession or vocation	Any employment, office, trade, profession or vocation carried on for profit or gain.
Sponsorship	Any payment or provision of any other financial benefit (other than from the Council) made or provided within the previous 12 months (up to and including the date of notification of the interest) in respect of any expenses incurred by you carrying out duties as a member, or towards your election expenses. This includes any payment or financial benefit from a trade union within the meaning of the Trade Union and Labour Relations (Consolidation) Act 1992.
Contracts	Any contract which is made between you, your spouse or civil partner or person with whom you are living as a spouse or civil partner (or a body in which you or they have a beneficial interest) and the Council (a) under which goods or services are to be provided or works are to be executed; and (b) which has not been fully discharged
Land	Any beneficial interest in land which is within the Council's area. For this purpose "land" includes an easement, servitude, interest or right in or over land which does not carry with it a right for you, your spouse, civil partner or person with whom you are living as a spouse or civil partner (alone or jointly with another) to occupy the land or to receive income.
Licences	Any licence (alone or jointly with others) to occupy land in the Council's area for a month or longer.
Corporate tenancies	Any tenancy where (to your knowledge) – (a) the landlord is the Council; and (b) the tenant is a body in which you, your spouse or civil partner or a person you are living with as a spouse or civil partner has a beneficial interest
Securities	Any beneficial interest in securities of a body where – (a) that body (to your knowledge) has a place of business or land in the Council's area and (b) either – i. The total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body; or ii. If the share capital of that body is of more than one class, the total nominal value of the shares of any one class in which you, your spouse or civil partner or person with

whom you are living as a spouse or civil partner has a beneficial interest exceeds one hundredth of the total issued share capital of that class.

For this purpose, "securities" means shares, debentures, debenture stock, loan stock, bonds, units of a collective investment scheme within the meaning of the Financial Services and Markets Act 2000 and other securities of any description, other than money deposited with a building society.

NOTE: the requirements in respect of the registration and disclosure of Disclosable Pecuniary Interests and withdrawing from participating in respect of any matter where you have a Disclosable Pecuniary Interest apply to your interests and those of your spouse or civil partner or person with whom you are living as a spouse or civil partner where you are aware of their interest.

Access to Information

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For enquiries about Gloucester City Council's meetings please contact Democratic Services, 01452 396126, democratic.services@gloucester.gov.uk.

If you, or someone you know cannot understand English and need help with this information, or if you would like a large print, Braille, or audio version of this information please call 01452 396396.

Recording of meetings

Please be aware that meetings may be recorded. There is no requirement for those wishing to record proceedings to notify the Council in advance; however, as a courtesy, anyone wishing to do so is advised to make the Chair aware before the meeting starts.

Any recording must take place in such a way as to ensure that the view of Councillors, Officers, the Public and Press is not obstructed. The use of flash photography and/or additional lighting will not be allowed unless this has been discussed and agreed in advance of the meeting.

FIRE / EMERGENCY EVACUATION PROCEDURE

If the fire alarm sounds continuously, or if you are instructed to do so, you must leave the building by the nearest available exit. You will be directed to the nearest exit by council staff. It is vital that you follow their instructions:

- You should proceed calmly; do not run and do not use the lifts;
- Do not stop to collect personal belongings;
- Once you are outside, please do not wait immediately next to the building; gather at the assembly point in the car park and await further instructions;
- Do not re-enter the building until told by a member of staff or the fire brigade that it is safe to do so.



OVERVIEW AND SCRUTINY COMMITTEE

MEETING : Monday, 4th July 2022

PRESENT : Cllrs. Field (Chair), Durdey (Spokesperson), Ackroyd, Castle, Dee, Evans, Gravells MBE, Hilton, Kubaszczyk, O'Donnell, Organ, Sawyer and Wilson

Others in Attendance

Cabinet Member for Performance and Resources, Councillor Hannah Norman

Cabinet Member for Planning and Housing Strategy, Councillor Stephanie Chambers

Director of Policy and Resources

Director of Communities

Housing Innovation Manager

Democratic and Electoral Services Officer

APOLOGIES : Cllrs. Pullen and Hudson

11. APPOINTMENT OF CHAIR AND VICE-CHAIR

Councillors Field and Pullen were confirmed as Chair and Vice Chair of the Committee respectively.

12. DECLARATIONS OF INTEREST

There were no declarations of interest.

13. DECLARATION OF PARTY WHIPPING

There were no declarations of party whipping.

14. MINUTES

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14.1 The Democratic and Electoral Services Officer noted that she had been advised by the Housing Team that the temporary accommodation acquired by the council in October last year was Jubilee House, rather than Potters Place as the minutes suggested.

14.2 **RESOLVED** - That the minutes of the meeting held on 6th June 2022 be corrected with the above amendment and signed as a correct record by the Chair at the next meeting of the Overview and Scrutiny Committee.

15. PUBLIC QUESTION TIME (15 MINUTES)

There were no public questions.

16. PETITIONS AND DEPUTATIONS (15 MINUTES)

There were no petitions and deputations.

17. ACTION POINT ARISING FROM PREVIOUS MEETINGS

RESOLVED – That the Overview and Scrutiny Committee **NOTE** the updates.

18. OVERVIEW AND SCRUTINY COMMITTEE WORK PROGRAMME AND COUNCIL FORWARD PLAN

18.1 The Chair introduced the latest version of the Council Forward Plan and invited suggestions as to any items Members wished to add to the Overview and Scrutiny Committee Work Programme. A discussion ensued about the agenda for the meeting on Monday 5th September and it was agreed that the Committee's preference was to consider the 2021-22 Financial Outturn Report, Green Travel Plan Progress Report 2021-22, and the Community Safety Partnership update. The Committee agreed that they were content not to consider the Financial and Performance Monitoring Quarter 1 reports.

18.2 Councillor Hilton asked whether the Overview and Scrutiny Committee could receive an update later in the year on the council's bid for the second round of the Levelling Up Grant Funding. The Director of Communities noted that the submission deadline had changed and agreed to follow the timeframe up with the Head of Place. It was agreed that this item would be added to the Overview and Scrutiny Committee Work Programme with a date to be confirmed.

18.3 Councillor Gravells queried whether the Committee would be interested in receiving an update on the Integrated Care System. He offered to pass on details of colleagues in Gloucestershire County Council to the Democratic and Electoral Services Officer who might be able to assist with facilitating a

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meeting. The Chair agreed that many Members had an interest in how the local Health Service was operating, and it was agreed that this item would be added to the Work Programme with a date to be confirmed. The Director of Communities further noted that as the City Council had a seat on the Integrated Locality Partnership (ILP), it might be useful to request a briefing on their work during this session.

- 18.4 The Chair reminded Members that they were welcome to bring suggestions outside of the Forward Plan.
- 18.5 It was noted that an update on the Leisure and Cultural Services Options Appraisal had been added to the Work Programme for 28th November 2022, and that an update on how the implementation of the Gloucester Commission to Review Race Relations' 'Calls to Action' were progressing would be added to the agenda for the meeting on 9th January 2023.

RESOLVED –

- 1) That the Overview and Scrutiny Work Programme be amended to reflect the above and
- 2) To **NOTE** the Work Programme.

19. HOMES FOR UKRAINE - GLOUCESTER HOUSING UPDATE

- 19.1 The Cabinet Member for Planning and Housing Strategy introduced the report and explained that the Homes for Ukraine Scheme had been launched by central Government on 14th March 2022. She explained that the scheme, which was being administered on a county-wide level in Gloucestershire, enabled Ukrainian nationals who do not have family in the UK to apply to be sponsored to come and live in the UK.
- 19.2 The Cabinet Member for Planning and Housing Strategy paid tribute to the sponsors in Gloucester who had welcomed Ukrainian families in need of housing. She noted that she was proud that the city and county as a whole had come together to support Ukrainian guests and thanked officers in the Housing Team for their work in administering the scheme. The Cabinet Member for Planning and Housing Strategy noted that all necessary security checks for guests and sponsors in Gloucester had been completed prior to guests' arrival. She thanked the Gloucester Action for Refugees and Asylum Seekers (GARAS) for assisting with the delivery of the scheme.
- 19.3 The Cabinet Member for Planning and Housing Strategy explained that the key responsibilities for the various Homes for Ukraine workstreams was set out in 3.15 in the report, and that 3.14 confirmed which areas were under Gloucester City Council responsibility. She further noted that where there were cases of relationship breakdown between guests and sponsors, guests were eligible for homelessness assistance from the City Council if a rematch

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could not be achieved before the guest was required to leave the sponsor's accommodation.

- 19.4 The Chair asked for the Cabinet Member for Planning and Housing Strategy's views as to whether the Homes for Ukraine Scheme had been a success locally so far. The Cabinet Member for Planning and Housing confirmed that in her view it had been a success, particularly in view of the urgency needed to deliver the scheme quickly in response to the Ukraine crisis. She noted that she was not aware of any complaints from guests or sponsors within Gloucester.
- 19.5 In response to an additional query from the Chair as to whether the scheme had put a strain on officer time and resources, the Housing Innovation Manager explained that the Housing Team were used to having to deal with urgent and time sensitive issues and therefore they could be flexible in their response.
- 19.6 Councillor Wilson expressed the view that the report was a reassuring read. In relation to the narrative concerning rematching, he asked whether it was likely that there will be instances of people needing to be rematched and if so, whether the Council had the resources to find alternative accommodation. The Housing Innovation Manager confirmed that the UK as a whole had started to see an increase in the number of guests and sponsors requesting a rematch and although not as great, the Housing Teams were seeing a slow increase in Gloucestershire. He explained that Gloucester, along with the other districts, had processes in place if they needed to respond to such requests.
- 19.7 Councillor Organ asked whether the Housing Team had seen any particular trends in terms of the reasons for re-match requests. The Housing Innovation Manager responded that there had been an early case of accommodation not being suitable and this had been dealt with. Aside from that, he confirmed that no other trends had been seen. The Housing Innovation Manager was mindful that a requirement of the scheme was for sponsors to offer accommodation for a minimum of 6 months, and therefore he did anticipate a spike towards the end of the 6-month period.
- 19.8 In response to a further query from Councillor Organ as to whether more housing stock might be needed, the Housing Innovation Manager confirmed that he hoped not, as there had been around 3,000 offers of accommodation from sponsors across Gloucestershire and many had not yet been taken up by Ukrainian guests. He confirmed that Gloucestershire County Council would be contacting sponsors to establish whether they were still able to provide accommodation, in the event of an influx of Ukrainian guests. He explained that authorities were starting to see a trend of guests deciding not to travel, as they were monitoring how the conflict in Ukraine progresses.
- 19.9 Councillor Hilton referred to the figures at 3.16 and 3.16.3 and observed that Gloucester had the lowest number of properties and arrival levels in the county. He asked why districts like Gloucester and Cheltenham were receiving fewer applications and wondered whether it was to do with the

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prevalence of larger properties in areas like Tewkesbury and Forest of Dean. The Housing Innovation Manager agreed that the trend could well be due to socio-economic and demographic reasons as well as the size of properties. The Cabinet Member for Planning and Housing Strategy expressed the view that citizens of Gloucestershire had stepped up to help and paid tribute to the sponsors who had offered accommodation.

- 19.10 Councillor Gravells asked whether the Overview and Scrutiny Committee could be provided with some figures detailing the breakdown of sponsor numbers and guest take up in each council ward. The Housing Innovation Manager agreed that this information could be circulated to Members in due course.
- 19.11 Councillor Sawyer queried whether enhanced DBS checks were required for sponsors who had been matched with lone women as well as families. The Housing Innovation Manager confirmed that all potential sponsors were required to have a national check. However, under the requirements of the scheme, enhanced DBS checks were reserved for sponsors of families with children. He confirmed that the Housing Team had an effective safeguarding process in place if they became aware of any safety concerns.
- 19.12 Councillor Sawyer asked whether there were any statistics available concerning lone female guests. The Housing Innovation Manager confirmed that the vast majority of Ukrainian guests were women, children, and elderly men due to the imposition of martial law in Ukraine. He reiterated that it was unlikely that enhanced checks would be undertaken for sponsors offering accommodation to lone females as this was not a requirement of the scheme. The Cabinet Member for Planning and Housing Strategy confirmed that she shared Councillor Sawyer's concerns. She noted that the United Nations had recently undertaken a large piece of work on this element of the scheme and confirmed that she had contacted the organisation for advice.
- 19.13 In response to an additional query from Councillor Sawyer regarding school places for Ukrainian children in Gloucester, the Housing Innovation Manager noted that Gloucestershire County Council was the responsible authority for education matters including school places. He confirmed that as far as he was aware, school places had been found for all Ukrainian children in Gloucester and that the County Council had relaxed the school admissions rules. He also confirmed that additional funding had been made available to facilitate additional pupils.
- 19.14 In response to a query from the Chair as to whether additional resources were needed for translation services for Ukrainian children who may not speak English, the Housing Innovation Manager confirmed that it was his understanding that it was a mixed picture but that that would again be a matter for Gloucestershire County Council
- 19.15 The Chair thanked the Cabinet Member for Planning and Housing Strategy and officers for their time and for preparing the report.

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RESOLVED – that the Overview and Scrutiny Committee **NOTE** the report.

20. EXCLUSION OF THE PRESS AND PUBLIC

RESOLVED that –

The press and public be excluded from the meeting during the following item of business on the grounds that it is likely, in view of the nature of business to be transacted or the nature of the proceedings, that if members of the press and public are present during consideration of this item, there will be disclosure to them of exempt information as defined in Schedule 12A (para 3) of the Local Government Act 1972 as amended.

21. ICT RECOVERY UPDATE

RESOLVED – that the Overview and Scrutiny Committee **NOTE** the verbal update as per the exempt minutes.

22. DATE OF NEXT MEETING

Monday 5th September 2022.

Time of commencement: 6.30 pm hours

Time of conclusion: 7.50 pm hours

Chair



OVERVIEW AND SCRUTINY COMMITTEE

Monday 5th September 2022

ACTION POINTS ARISING FROM PREVIOUS OVERVIEW AND SCRUTINY COMMITTEE MEETINGS

1. **Meeting Date:** Monday 4th July 2022

Agenda Item: 10. Homes for Ukraine – Gloucester Housing Update

Request:

For the Overview and Scrutiny Committee to receive a map detailing the number of sponsors offering accommodation to Ukrainian guests in City Council wards.

Update:

A Ukraine sponsors heatmap has been circulated to Overview and Scrutiny Committee Members illustrating the take-up from sponsors across the county.

2. **Meeting Date:** Monday 4th July 2022

Agenda Item: 11. ICT Recovery Update

Request:

For the Overview and Scrutiny Committee to clarification as to whether the history of planning applications will be accessible once the IDOX application is fully restored.

Update:

This information has been circulated to Overview and Scrutiny Committee Members.

3. **Meeting Date:** Monday 6th September 2022

Agenda Item: N/A

Request:

For the Overview and Scrutiny Committee to receive an interim update on the Green Travel Plan Progress Report 2021-22 and Update, following the deferral of this report from Gloucester City Council's September Cabinet meeting.

Update:

Gloucester City Council declared a climate emergency in July 2019, which included a commitment to achieving net zero emissions across the Council's functions.

While assistance for the delivery of the Gloucester City Council Climate Change Strategy and Action is currently being prepared for tender, officers are nevertheless aware that this document should not act as a constraint on decarbonisation measures in the interim. To this end, the Managing Director of Gloucester City Council requested that the Climate Change and Decarbonisation Lead continue the work – delayed by the coronavirus pandemic – of their predecessor to deliver a Green Travel Plan for City Council Officers.

As with all local authorities, surface transport emissions from commuting officers represent a large and difficult challenge. A strategy for identifying and quantifying such emissions – both collectively and at the level of individual officers – is therefore essential for the development of policy recommendations aimed at their curtailment.

With this in mind - and in partnership with Active Businesses Gloucestershire and surface transport emissions analysts Mobilityways - the Climate Change and Decarbonisation Lead produced a new Travel Survey for officers with the aim of capturing rich data about their commuting patterns. By using the Mobilityways platform to conduct the Travel Survey, Gloucester City Council will be able to access extensively analysed, rich data, which will enable more informed recommendations to be made as part of the Green Travel Plan.

The Travel Survey was circulated to Gloucester City Council officers on 28 June and remained open until 5 August. Reminders were sent to staff via e-mail on 01.07.22, 08.07.22, and 29.07.22, and officers were also informed by the Managing Director and Climate Change and Decarbonisation Lead at several staff meetings.

Of 228 recipients, there was a response rate to the survey of 59%, which is regarded by Mobilityways as 'approaching best in class', with a margin of error of circa 5%. 82% of recipients opened the survey.

Results of the survey are currently being analysed by Mobilityways and the Climate Change and Decarbonisation Lead will be meeting with the team in the week commencing 22 August to interpret the data. The process of drafting the Green Travel Plan will then be undertaken.

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OVERVIEW AND SCRUTINY COMMITTEE

Monday 5th September 2022

ACTION POINTS ARISING FROM COUNCIL NOTICES OF MOTION

1. **Meeting Date:** Council, Thursday 24th March 2022

Notice of Motion: Gloucester Covid Memorial

Actions:

- To take the lead in creating a lasting Covid Memorial to be sited in a prominent position in the City.
- Design a fitting tribute that remembers those who lost their lives and recognises the immense contribution that key workers, volunteers and community organisations made during the crisis.
- Bring together a partnership of appropriate organisations and agencies to deliver the project and draw on their resources, skills and talents.
- Fully involve local people, communities, and voluntary organisations.

Update:

We have had some initial contact with the Gloucestershire Health and Care NHS Foundation Trust and are waiting for them to come back to us with some thoughts and suggestions regarding the memorial.

The Friends of Gloucester Park have also been informed of the proposal. We have identified a potential location for the memorial within Gloucester Park and have some initial thoughts on the form that the memorial might take. We are currently waiting for confirmation that funding will be available, and how much that funding is likely to be, so that we can plan accordingly.



Gloucester City Council

FORWARD PLAN FROM AUGUST 2022 TO JULY 2023

This Forward Plan contains details of all the matters which the Leader believes will be the subject of a Key Decision by the Cabinet or an individual Cabinet Member in the period covered by the Plan (the subsequent 12 months). A Key Decision is one that is:

- a decision in relation to a Cabinet function which results in the Local Authority incurring expenditure or making of a saving which is significant having regard to the budget for the service or function to which the decision relates; or
- a decision that is likely to have a significant impact on two or more wards within the Local Authority; or
- a decision in relation to expenditure in excess of £100,000 or significant savings; or
- a decision in relation to any contract valued in excess of £500,000

A decision maker may only make a key decision in accordance with the requirements of the Cabinet Procedure Rules set out in Part 4 of the Constitution.

Cabinet Members

Portfolio	Name	Email Address
Leader and Environment (LE)	Councillor Richard Cook	richard.cook@gloucester.gov.uk
Deputy Leader and Performance & Resources (P&R)	Councillor Hannah Norman	hannah.norman@gloucester.gov.uk
Planning & Housing Strategy (P&HS)	Councillor Stephanie Chambers	stephanie.chambers@gloucester.gov.uk
Culture & Leisure (C&L)	Councillor Andrew Lewis	andrew.lewis@gloucester.gov.uk
Communities & Neighbourhoods (C&N)	Councillor Raymond Padilla	raymond.padilla@gloucester.gov.uk

The Forward Plan also includes Budget and Policy Framework items; these proposals are subject to a period of consultation and the Overview and Scrutiny Committee has the opportunity to respond in relation to the consultation process.

A Budgetary and Policy Framework item is an item to be approved by the full City Council and, following consultation, will form the budgetary and policy framework within which the Cabinet will make decisions.

For each decision included on the Plan the following information is provided:

- (a) the matter in respect of which a decision is to be made;
- (b) where the decision maker is an individual, his/her name and title if any and, where the decision maker is a body, its name and details of membership;
- (c) the date on which, or the period within which, the decision is to be made;
- (d) if applicable, notice of any intention to make a decision in private and the reasons for doing so;
- (e) a list of the documents submitted to the decision maker for consideration in relation to the matter in respect of which the decision is to be made;
- (f) the procedure for requesting details of those documents (if any) as they become available.

(the documents referred to in (e) and (f) above and listed in the Forward Plan are available on request from Democratic Services democratic.services@gloucester.gov.uk, Tel 01452 396126, PO Box 3252, Gloucester GL1 9FW. Contact the relevant Lead Officer for more information).

The Forward Plan is updated and published on Council's website at least once a month.

KEY	= Key Decision	CM KEY	= Individual Cabinet Member Key Decisions
NON	= Non-Key Decision	CM NON	= Individual Cabinet Member Non-Key Decision
BPF	= Budget and Policy Framework		

CONTACT:

For further detailed information regarding specific issues to be considered by the Cabinet/Individual Cabinet Member please contact the named contact officer for the item concerned. To make your views known on any of the items please also contact the Officer shown or the portfolio holder.

Copies of agendas and reports for meetings are available on the web site in advance of meetings.

For further details on the time of meetings and general information about the Plan please contact:

Democratic and Electoral Services on 01452 396126 or send an email to democratic.services@gloucester.gov.uk.

SUBJECT (and summary of decision to be taken)	PLANNED DATES	DECISION MAKER & PORTFOLIO	NOTICE OF PRIVATE BUSINESS (if applicable)	RELATED DOCUMENTS (available on request, subject to restrictions on disclosure)	LEAD OFFICER (to whom Representations should be made)	
AUGUST 2022 – No meetings						
SEPTEMBER 2022						
NON Page 19	Report of the Historic Places Panel (HPP) following its Visit to Gloucester in October 2021 <u>Summary of decision:</u> To advise Cabinet of conclusions and recommendations of the HPP in the report received from Historic England and to review a proposed Action Plan in response. <i>Wards affected: All Wards</i>	14/09/22	Cabinet Leader of the Council			David Evans, City Growth and Delivery Manager Tel: 01452 396847 david.evans@gloucester.gov.uk

NON	<p>Community Safety Partnership and Activity Update</p> <p><u>Summary of decision:</u> To update Cabinet on the work that Council officers have undertaken regarding community safety, and the work of the Stronger Safer Gloucester Partnership.</p> <p><i>Wards affected: All Wards</i></p>	<p>5/09/22</p> <p>14/09/22</p>	<p>Overview and Scrutiny Committee</p> <p>Cabinet Cabinet Member for Communities and Neighbourhoods</p>			<p>Emily Bolland, Community Wellbeing Team Leader Tel: 01452 396268 emily.bolland@gloucester.gov.uk</p>
NON	<p>Social Value Policy</p> <p><u>Summary of decision:</u> To update Cabinet on the progress of the Gloucester City Council Social Value Policy</p> <p><i>Wards affected: All Wards</i></p>	<p>14/09/22</p>	<p>Cabinet Cabinet Member for Performance and Resources</p>			<p>Ruth Saunders, Director of Communities Tel: 01452 396789 ruth.saunders@gloucester.gov.uk</p>

NON	<p>Housing, Homelessness and Rough Sleeping Strategy Update for 2021/22</p> <p>To update Cabinet on the progress delivering the Housing, Homelessness and Rough Sleeping Strategy in year two, 2021/22.</p> <p><i>Wards affected: All Wards</i></p>	14/09/22	Cabinet Cabinet Member for Planning and Housing Strategy			David Durden, Housing Projects and Strategy Team Leader Tel: 01452 396558 david.durden@gloucester.gov.uk
NON Page 21	<p>Annual Risk Management Report</p> <p><u>Summary of decision:</u> To update Members on the Council's Strategic Risk Register.</p> <p><i>Wards affected: All Wards</i></p>	18/07/22 14/09/22	Audit and Governance Committee Cabinet Cabinet Member for Performance and Resources			Paul Brown, Senior Risk Management Advisor Tel: 01452328884 paul.brown@gloucestershire.gov.uk

NON	<p>Statement of Community Involvement Consultation</p> <p><u>Summary of decision:</u> To approve a public consultation on an updated Statement of Community Involvement.</p> <p><i>Wards affected: All Wards</i></p>	14/09/22	Cabinet Cabinet Member for Planning and Housing Strategy			Claire Haslam, Principal Planning Officer Tel: 01452 396825 claire.haslam@gloucester.gov.uk
NON	<p>Green Travel Plan Progress Report 2021-22 and Update</p> <p><u>Summary of decision:</u> Annual update on initiatives in the Green Travel Plan</p> <p><i>Wards affected: All Wards</i></p>	5/09/22 14/09/22	Overview and Scrutiny Committee Cabinet Cabinet Member for Environment			Jon Burke, Climate Change Manager Tel: 01452 396170 jon.burke@gloucester.gov.uk

NON	<p>Performance Monitoring Quarter 1 Report</p> <p><u>Summary of decision:</u> To note the Council's performance in quarter 1 across a set of key performance indicators.</p> <p><i>Wards affected: All Wards</i></p>	<p>5/09/22</p> <p>14/09/22</p>	<p>Overview and Scrutiny Committee</p> <p>Cabinet Cabinet Member for Performance and Resources</p>			<p>Tanya Davies, Policy and Governance Manager Tel: 01452 396125 tanya.davies@gloucester.gov.uk</p>
OCTOBER 2022						
NON Page 23	<p>2021-22 Financial Outturn Report</p> <p><u>Summary of decision:</u> To update Cabinet on the Financial Outturn Report 2021-22.</p> <p><i>Wards affected: All Wards</i></p>	<p>3/10/22</p>	<p>Overview and Scrutiny Committee</p> <p>Cabinet Cabinet Member for Performance and Resources</p>			<p>Jon Topping, Director of Policy and Resources Tel: 01452 396242 jon.topping@gloucester.gov.uk</p>

NON	<p>Financial Monitoring Quarter 1 Report</p> <p><u>Summary of decision:</u> To receive an update on financial monitoring information for the first quarter 2022/23.</p> <p><i>Wards affected: All Wards</i></p>	12/10/22	<p>Overview and Scrutiny Committee</p> <p>Cabinet Cabinet Member for Performance and Resources</p>			<p>Jon Topping, Director of Policy and Resources Tel: 01452 396242 jon.topping@gloucester.gov.uk</p>
NON	<p>Environmental Crime Enforcement Update</p> <p><u>Summary of decision:</u> To update Members on the activities of the Environmental Crime Team 2021-22.</p> <p><i>Wards affected: All Wards</i></p>	3/10/22 12/10/22	<p>Overview and Scrutiny Committee</p> <p>Cabinet Cabinet Member for Environment</p>			<p>Ismael Rhyman, City Centre Manager Tel: 01452 396784 Ismael.rhyman@gloucester.gov.uk</p>
NON	<p>City Council Energy Costs and Reduction Projects Annual Report</p> <p><u>Summary of decision:</u> To update Cabinet on the City Council Energy Costs and Reduction Projects.</p> <p><i>Wards affected: All Wards</i></p>	12/10/22	<p>Cabinet Cabinet Member for Environment</p>			<p>Abi Marshall, Property Commissioning Manager Tel: 01452 396212 abi.marshall@gloucester.gov.uk</p>

NON	<p>Armed Forces Community Covenant Update</p> <p><u>Summary of decision:</u> To update Cabinet on the work done by Gloucester City Council to support current and ex-service personnel as part of the Gloucestershire Armed Forces Community Covenant.</p> <p><i>Wards affected: All Wards</i></p>	12/10/22	Cabinet Cabinet Member for Communities and Neighbourhoods			Ruth Saunders, Director of Communities Tel: 01452 396789 ruth.saunders@gloucester.gov.uk
NOVEMBER 2022						
NON	<p>Parking Review</p> <p><u>Summary of decision:</u> To consider a review of parking charges.</p> <p><i>Wards affected: All Wards</i></p>	9/11/22 17/11/22	Cabinet Council Cabinet Member for Performance and Resources			Jon Topping, Director of Policy and Resources Tel: 01452 396242 jon.topping@gloucester.gov.uk

NON	<p>Annual report on the Grant Funding provided to Voluntary and Community Sector</p> <p><u>Summary of decision:</u> To update Members on the impact of grant funding on the Voluntary and Community Sector (VCS) and value for money that has been achieved.</p> <p><i>Wards affected: All Wards</i></p>	9/11/22	Cabinet Cabinet Member for Communities and Neighbourhoods			Ruth Saunders, Director of Communities Tel: 01452 396789 ruth.saunders@gloucester.gov.uk
NON Page 26	<p>Regulation of Investigatory Powers Act 2000 (RIPA) - Review of Procedural Guide</p> <p><u>Summary of decision:</u> To request that Members review and update the Council's procedural guidance on RIPA.</p> <p><i>Wards affected: All Wards</i></p>	9/11/22	Cabinet Cabinet Member for Performance and Resources			Jon Topping, Director of Policy and Resources Tel: 01452 396242 jon.topping@gloucester.gov.uk

DECEMBER 2022						
NON	<p>Statement of Community Involvement</p> <p><u>Summary of decision:</u> To consider an updated Statement of Community Involvement.</p> <p><i>Wards affected: All Wards</i></p>	<p>7/12/22</p> <p>26/01/23</p>	<p>Cabinet</p> <p>Council Cabinet Member for Planning and Housing Strategy</p>			<p>Claire Haslam, Principal Planning Officer Tel: 01452 396825 claire.haslam@gloucester.gov.uk</p>
NON	<p>Draft Budget Proposals (including Money Plan and Capital Programme)</p> <p><u>Summary of decision:</u> To update Cabinet on the draft budget proposals.</p> <p><i>Wards affected: All Wards</i></p>	<p>05/12/22</p> <p>7/12/22</p>	<p>Overview and Scrutiny Committee</p> <p>Cabinet Leader of the Council, Cabinet Member for Performance and Resources</p>			<p>Jon Topping, Director of Policy and Resources Tel: 01452 396242 jon.topping@gloucester.gov.uk</p>
NON	<p>Treasury Management Six Monthly Update 2022/23</p> <p><u>Summary of decision:</u> To update Cabinet on treasury management activities.</p> <p><i>Wards affected: All Wards</i></p>	<p>7/12/22</p>	<p>Cabinet Cabinet Member for Performance and Resources</p>			<p>Jon Topping, Director of Policy and Resources Tel: 01452 396242 jon.topping@gloucester.gov.uk</p>

NON	<p>Financial Monitoring Quarter 2 Report</p> <p><u>Summary of decision:</u> To receive an update on financial monitoring information for the third quarter 2022/23.</p> <p><i>Wards affected: All Wards</i></p>	28/11/22 7/12/22	<p>Overview and Scrutiny Committee</p> <p>Cabinet Cabinet Member for Performance and Resources</p>			<p>Jon Topping, Director of Policy and Resources Tel: 01452 396242 jon.topping@gloucester.gov.uk</p>
NON Page 28	<p>Performance Monitoring Quarter 2 Report</p> <p><u>Summary of decision:</u> To note the Council's performance in quarter 2 across a set of key performance indicators.</p> <p><i>Wards affected: All Wards</i></p>	28/11/22 7/12/22	<p>Overview and Scrutiny Committee</p> <p>Cabinet Cabinet Member for Performance and Resources</p>			<p>Tanya Davies, Policy and Governance Manager Tel: 01452 396125 tanya.davies@gloucester.gov.uk</p>
BPF	<p>Local Council Tax Support</p> <p><u>Summary of decision:</u> To advise members of the requirement to review the Local Council Tax Support Scheme (LCTS).</p> <p><i>Wards affected: All Wards</i></p>	7/12/22 26/01/23	<p>Cabinet</p> <p>Council Cabinet Member for Performance and Resources</p>			<p>Jon Topping, Director of Policy and Resources Tel: 01452 396242 jon.topping@gloucester.gov.uk</p>

JANUARY 2023						
BPF	<p>Gloucester City Plan</p> <p><u>Summary of decision:</u> To approve the Gloucester City Plan</p> <p><i>Wards affected: All Wards</i></p>	<p>11/01/23</p> <p>26/01/23</p>	<p>Cabinet</p> <p>Council Cabinet Member for Planning and Housing Strategy</p>			<p>Adam Gooch, Planning Policy Manager Tel: 01452 396836 adam.gooch@gloucester.gov.uk</p>
KEY	<p>Festivals and Events Programme</p> <p><u>Summary of decision:</u> To seek approval for the 2023-24 Festivals and Events Programme.</p> <p><i>Wards affected: All Wards</i></p>	<p>11/01/23</p>	<p>Cabinet</p> <p>Cabinet Member for Culture and Leisure</p>			<p>Philip Walker, Head of Culture Tel: 01452 396355 philip.walker@gloucester.gov.uk</p>

FEBRUARY 2023						
BPF	<p>Final Budget Proposals (including Money Plan and Capital Programme)</p> <p><u>Summary of decision:</u> To seek approval for the final Budget Proposals for 2023-4, including the Money Plan and Capital Programme.</p> <p><i>Wards affected: All Wards</i></p>	8/02/23 23/02/23	<p>Cabinet</p> <p>Council Cabinet Member for Performance and Resources</p>			<p>Jon Topping, Director of Policy and Resources Tel: 01452 396242 jon.topping@gloucester.gov.uk</p>
Page 30 NON	<p>Tourism and Destination Marketing Report 2023</p> <p><u>Summary of decision:</u> To update Members on the progress that has been made in achieving the Growing Gloucester's Visitor Economy Action Plan during 2022.</p> <p><i>Wards affected: All Wards</i></p>	8/02/23	<p>Cabinet</p> <p>Cabinet Member for Culture and Leisure</p>			<p>Philip Walker, Head of Culture Tel: 01452 396355 philip.walker@gloucester.gov.uk</p>

MARCH 2023						
NON	<p>Pay Policy Statement 2023-24</p> <p><u>Summary of decision:</u> To seek approval for the annual Pay Policy Statement 2023-24 in accordance with Section 38 of the Localism Act 2011.</p> <p><i>Wards affected: All Wards</i></p>	<p>8/03/23</p> <p>23/03/23</p>	<p>Cabinet</p> <p>Council Cabinet Member for Performance and Resources</p>			<p>Jon Topping, Director of Policy and Resources Tel: 01452 396242 Jon.topping@gloucester.gov.uk</p>
NON Page 31	<p>Capital Strategy</p> <p><u>Summary of decision:</u> To approve the Capital Strategy 2023-24.</p> <p><i>Wards affected: All Wards</i></p>	<p>8/03/23</p>	<p>Cabinet</p> <p>Cabinet Member for Performance and Resources</p>			<p>Jon Topping, Director of Policy and Resources Tel: 01452 396242 Jon.topping@gloucester.gov.uk</p>
BPF	<p>Treasury Management Strategy</p> <p><u>Summary of decision:</u> To seek approval for the Treasury Management Strategy.</p> <p><i>Wards affected: All Wards</i></p>	<p>8/03/23</p>	<p>Cabinet</p> <p>Cabinet Member for Performance and Resources</p>			<p>Jon Topping, Director of Policy and Resources Tel: 01452 396242 Jon.topping@gloucester.gov.uk</p>

NON	<p>Financial Monitoring Quarter 3 Report</p> <p><u>Summary of decision:</u> To receive an update on financial monitoring information for the third quarter 2022-23.</p> <p><i>Wards affected: All Wards</i></p>	27/03/23 8/03/23	<p>Overview and Scrutiny Committee</p> <p>Cabinet Cabinet Member for Performance and Resources</p>			<p>Jon Topping, Director of Policy and Resources Tel: 01452 396242 Jon.topping@gloucester.gov.uk</p>
NON	<p>Performance Monitoring Quarter 3 Report</p> <p><u>Summary of decision:</u> To note the Council's performance in quarter 3 across a set of key performance indicators.</p> <p><i>Wards affected: All Wards</i></p>	27/02/23 8/03/23	<p>Overview and Scrutiny Committee</p> <p>Cabinet Cabinet Member for Performance and Resources</p>			<p>Tanya Davies, Policy and Governance Manager Tel: 01452 396125 tanya.davies@gloucester.gov.uk</p>
NON	<p>Cultural Strategy Update</p> <p><u>Summary of decision:</u> To provide Cabinet with an annual update in relation to the Cultural Strategy Action Plan.</p> <p><i>Wards affected: All Wards</i></p>	8/03/23	<p>Cabinet Cabinet Member for Culture and Leisure</p>			<p>Philip Walker, Head of Culture Tel: 01452 396355 Philip.walker@gloucester.gov.uk</p>

APRIL 2023						
NON	<p>Equalities Action Plan Annual Report</p> <p><u>Summary of decision:</u> To receive an update on activities undertaken to support the Equalities Action Plan.</p> <p><i>Wards affected: All Wards</i></p>	5/04/23	Cabinet Cabinet Member for Communities and Neighbourhoods			Isobel Johnson, Community Wellbeing Officer Tel: 01452 396298 Isobel.johnson@gloucester.gov.uk
MAY 2023						
P a r t s	JUNE 2023					
	NON	<p>2022-23 Financial Outturn Report</p> <p><u>Summary of decision:</u> To update Cabinet on the Financial Outturn Report 2020-21.</p> <p><i>Wards affected: All Wards</i></p>	14/06/23	Overview and Scrutiny Committee Cabinet Cabinet Member for Performance and Resources		Jon Topping, Director of Policy and Resources Tel: 01452 396242 jon.topping@gloucester.gov.uk

NON	<p>Treasury Management Year End Annual Report 2022/23</p> <p><u>Summary of decision:</u> To update Cabinet on treasury management activities.</p> <p><i>Wards affected: All Wards</i></p>	14/06/23	Cabinet Cabinet Member for Performance and Resources			Jon Topping, Director of Policy and Resources Tel: 01452 396242 jon.topping@gloucester.gov.uk
NON Page 34	<p>2022-23 Year End Performance Report</p> <p><u>Summary of decision:</u> To consider the Council's performance in 2021-22 across a set of key performance indicators.</p> <p><i>Wards affected: All Wards</i></p>	14/06/23	Overview and Scrutiny Committee Cabinet Cabinet Member for Performance and Resources			Tanya Davies, Policy and Governance Manager Tel: 01452 396125 tanya.davies@gloucester.gov.uk

NON	<p>Green Travel Plan Progress Report 2022-23 and Update</p> <p><u>Summary of decision:</u> Annual update on initiatives in the Green Travel Plan</p> <p><i>Wards affected: All Wards</i></p>	14/06/23	Cabinet Cabinet Member for Environment			Jon Burke, Climate Change Manager Tel: 01452 396170 jon.burke@gloucester.gov.uk
JULY 2023						
NON Page 35	<p>Annual Risk Management Report</p> <p><u>Summary of decision:</u> To update Members on the Council's Strategic Risk Register.</p> <p><i>Wards affected: All Wards</i></p>	12/07/23	Audit and Governance Committee Cabinet Cabinet Member for Performance and Resources			Paul Brown, Senior Risk Management Advisor Tel: 01452328884 paul.brown@gloucestershire.gov.uk

ITEMS DEFERRED- Dates to be confirmed						
NON	<p>Blackfriars Priory Renewal Business Case</p> <p><u>Summary of decision:</u> To approve the Blackfriars Priory Business Case including the Development Plan.</p> <p><i>Wards affected: All Wards</i></p>		<p>Overview and Scrutiny Committee</p> <p>Cabinet Cabinet Member for Culture and Leisure</p>			<p>Philip Walker, Head of Culture Tel: 01452 396355 philip.walker@gloucester.gov.uk</p>

**Gloucester City Council
Overview and Scrutiny Committee Work Programme
Updated 25th August 2022**

Item	Format	Lead Member (if applicable)/Lead Officer	Comments
5th September 2022			
Performance Monitoring Quarter 1 Report 2022/23	Cabinet Report	Cabinet Member for Performance and Resources	Part of Committee's Rolling Programme of Work
Community Safety Partnership and Activity Update	Cabinet Report	Cabinet Member for Communities and Neighbourhoods	Requested by Group Leads
Report of the Historic Places Panel (HPP) following its visit to Gloucester in October 2021	Cabinet Report	Leader of the Council and Cabinet Member for Environment	Requested by Group Leads
3rd October 2022			
2021-22 Financial Outturn Report	Cabinet Report	Cabinet Member for Performance and Resources	Part of Committee's Rolling Programme of Work
Environmental Crime Enforcement Update	Cabinet Report	Leader of the Council and Cabinet Member for Environment	Requested by Overview and Scrutiny Committee
Levelling Up Fund Update – Round Two	Briefing/ Presentation	Leader of the Council and Cabinet Member for Environment	Requested by Overview and Scrutiny Committee
Task and Finish Group Report – Engagement with Young People	Task and Finish Group Report		

31st October 2022			
28th November 2022			
Leisure and Cultural Services Options Appraisal Update		Cabinet Member for Culture and Leisure	Requested by Overview and Scrutiny Committee
5th December 2022			
BUDGET MEETING – NO OTHER ITEMS		Cabinet	Part of Committee’s Rolling Programme of Work
9th January 2023			
Gloucestershire Airport Update	Presentation/ Briefing	Leader of the Council and Cabinet Member for Environment	Requested by Overview and Scrutiny Committee
Gloucester Commission to Review Race Relations - Calls to Action Update		Leader of the Council and Cabinet Member for Environment	Requested by Overview and Scrutiny Committee

Dates to be confirmed	Format	Lead Member (if applicable)/Lead Officer	Comments
Blackfriars Priory Renewal Business Case	Cabinet Report	Cabinet Member for Culture and Leisure	Requested by Overview and Scrutiny Committee
Future of Eastgate Indoor Market	Cabinet Report	Cabinet Member for Culture and Leisure	Requested by Overview and Scrutiny Committee
Integrated Care System Update – Gloucestershire County Council	Briefing		Requested by Overview and Scrutiny Committee
Green Travel Plan Progress Report 2021-22 and Update	Cabinet Report	Leader of the Council and Cabinet Member for Environment	Requested by Overview and Scrutiny Committee
Gloucester Culture Trust Update	Briefing	Cabinet Member for Culture and Leisure	Requested by Group Leads

NOTE: The work programme is agreed by the Chair, Vice-Chair and Spokesperson of the Overview and Scrutiny Committee

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Meeting:	Overview and Scrutiny Committee	Date:	5 September 2022
	Cabinet		14 September 2022
Subject:	Performance Monitoring Quarter 1 – 2022/23		
Report Of:	Cabinet Member for Performance and Resources		
Wards Affected:	All		
Key Decision:	No	Budget/Policy Framework:	No
Contact Officer:	Tanya Davies, Policy and Governance Manager		
	Email:	tanya.davies@gloucester.gov.uk	Tel: 39-6125
Appendices:	1. Performance Report Quarter 1 – 2022/23		

FOR GENERAL RELEASE

1.0 Purpose of Report

1.1 The purpose of this report is to inform Members of the Council’s performance against key measures in Quarter 1 of 2022/23.

2.0 Recommendations

2.1 Overview and Scrutiny Committee is asked to consider the information contained in the report and make any recommendations to the Cabinet.

2.2 Cabinet is asked to **RESOLVE** that the Quarter 1 Performance Report 2022/23 at Appendix 1 be noted.

3.0 Background and Key Issues

3.1 This report sets out the Council’s performance against a set of key performance indicators (KPIs) in the first quarter of 2022/23.

3.2 Appendix 1 sets out the performance data, including comparative information where available, and a small number of new indicators have been included. Where it is available, 15 months worth of data is shown on the charts to show trends, including the same period of the previous year. Where targets exist, these have been included along with a narrative to explain the data. A red (alert) threshold is included in some charts. Where performance is monitored as part of a contract, targets and red thresholds are set and revised as part of that process, where this is not the case and there is also no national target available, these have been determined during the service planning process in consultation with the relevant Cabinet Member.

3.3 As a result of the cyber incident experienced by the council in December 2021, Q1 data for 5 of the 28 KPIs, is not currently available because the systems required to monitor and report on performance for those KPIs are not accessible, and therefore

charts for those KPIs have not been included in this report. Departments continue to use workarounds to deliver services even where data is not available.

3.4 The summary of KPIs is categorised by Short Term Trend. Of the 23 measures with data available, 9 measures have improved in the short term and 2 have not changed. Of the 11 measures that have worsened in the short term, only 1 is red, 1 is amber and 5 are data only performance indicators; the remaining 4 are green and therefore still on or above target. Overall, there are 13 measures at green, 1 at amber and 3 at red. There are 6 data only performance indicators.

4.0 Social Value Considerations

4.1 There are no social value implications in respect of the recommendations in this report.

5.0 Environmental Implications

5.1 There are no environmental implications in respect of the recommendations in this report.

6.0 Alternative Options Considered

6.1 There are no alternative options.

7.0 Reasons for Recommendations

7.1 The council is committed to embedding a culture of Performance Management across the organisation and this report provides Members with an overview of corporate performance during the first quarter of 2022/23.

8.0 Future Work and Conclusions

8.1 The council uses performance data to influence decision-making and service improvement initiatives on a continuous basis.

9.0 Financial Implications

9.1 There are no financial implications resulting from the recommendations in this report.

(Financial Services have been consulted in the preparation this report.)

10.0 Legal Implications

10.1 There are no legal implications resulting from the recommendations in this report.

(One Legal have been consulted in the preparation this report.)

11.0 Risk & Opportunity Management Implications

11.1 The performance management system provides the opportunity to embed risk management within the performance framework by linking actions and PIs to risks, as well as having standalone risks.

12.0 People Impact Assessment (PIA) and Safeguarding:

12.1 This performance report is for information only, therefore a PIA is not required and there are no safeguarding matters to consider.

13.0 Community Safety Implications

13.1 There are no community implications resulting from the recommendations in the report.

14.0 Staffing & Trade Union Implications

14.1 There are no staffing and trade union implications resulting from the recommendations in the report.

Background Documents: None

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Gloucester City Council Quarterly Performance Report – Quarter 1 2022/23

This report sets out the Council's performance against a set of key performance indicators.

PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				

Short Trend Improving

PI Code	Measure	Status	Short Term Trend	Long Term Trend
CCM-2	Number of enviro-crime FPNs issued			
CD & VE-1	Museum of Gloucester/TIC Footfall			
CS-13	Percentage of complaints that escalate to stage 2			
CS-15	Percentage of customers satisfied with the service received across the council			
CWB-33	Number of ASB interventions by Solace completed successfully			
H-10	Average number of new households placed in temporary accommodation			
H-11	Average number of households in B&B Per Month			
PG-24	Percentage of information governance responses (FOI/EIR,DPA,SAR) compliant with statutory deadlines			
TM-6	Number of unique visitors to website visitgloucester.co.uk			

Short Trend No Change

PI Code	Measure	Status	Short Term Trend	Long Term Trend
CWB-2	Percentage of environmental health service requests responded to within 3 working days			
H-12	Average number of households with children placed in B&B temporary accommodation with shared facilities for over 6 weeks			

Short Trend Getting Worse

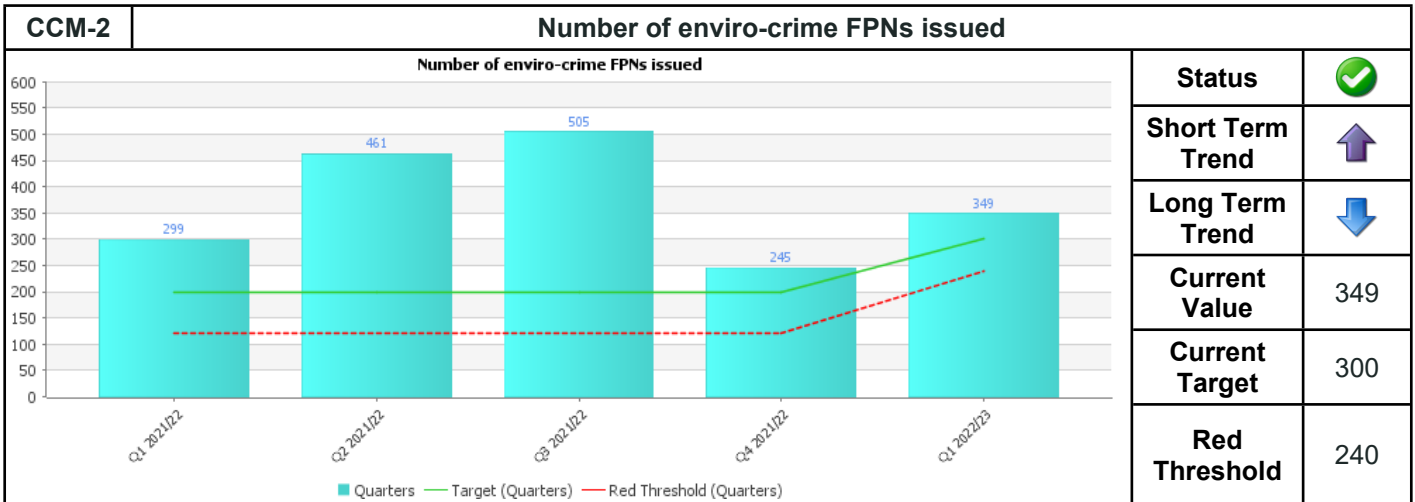
PI Code	Measure	Status	Short Term Trend	Long Term Trend
CS-1	Total number of customer service interactions (calls/emails/report it/face to face)			
CS-7	Average customer waiting time (telephone)			
CS-11	Number of complaints			
CWB-1	Number of environmental health service requests			
H-4	Number of successful homeless preventions			
H-15	Number of Homeseeker applications received			
H-25	Number of affordable homes delivered, including affordable rent, social rent, rent to homebuy, shared ownership, and low cost home ownership			
HR-3	Staff Absence Rate			
WR-13	Percentage of domestic waste collected on time			
WR-15	Percentage of Recycling Receptacles collected on time			
WR-31	Percentage of total waste recycled			

Cannot group these rows by Short Trend

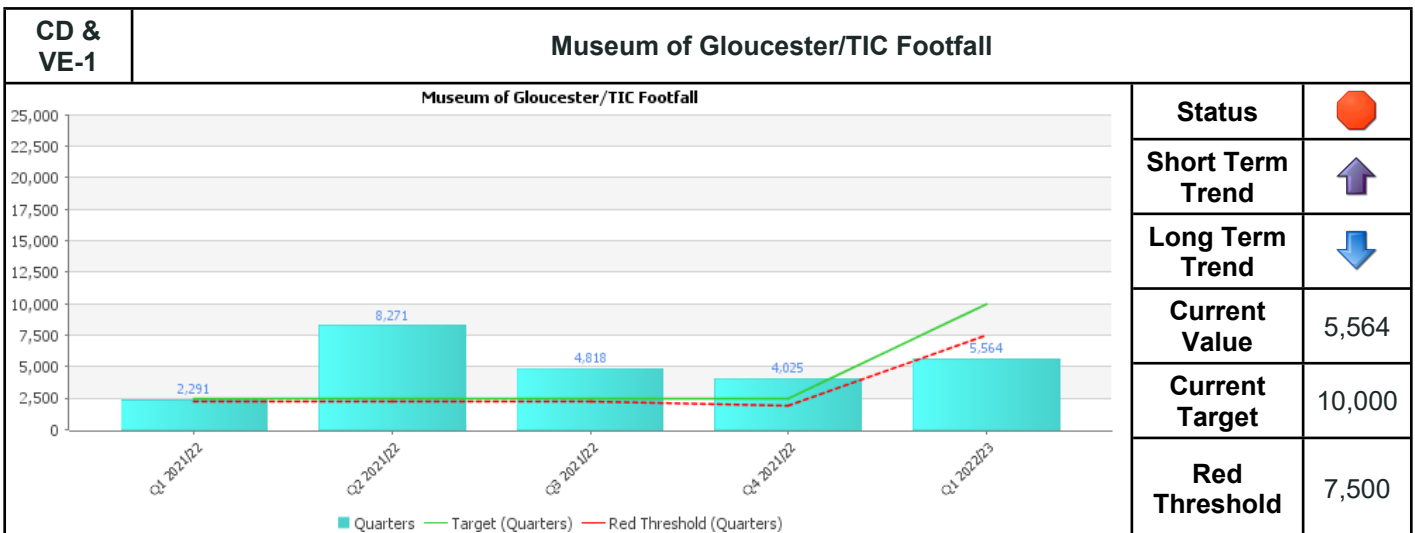
PI Code	Measure	Status	Short Term Trend	Long Term Trend
H-16A	Percentage of Homeseeker applications assessed within 6 weeks			

Quarter 1 Data Not Accessible

PI Code	Measure
CWB-1	Number of environmental health service requests
CWB-13	Percentage of compliant food premises
DM-2	Percentage of major applications where decisions were made within the agreed timescale or agreed extended period.
DM-3	Percentage of minor applications where decisions were made within the agreed timescale or agreed extended period.
F-7	Financial Outturn vs. Budget



The employment climate has continued to impact our contractor this quarter and the number of operatives has been below the level we would expect. However, the levels of FPNs issued have increased on last quarter and exceeded our target which we have increased for this year.



The Museum of Gloucester saw the following visitor figures:

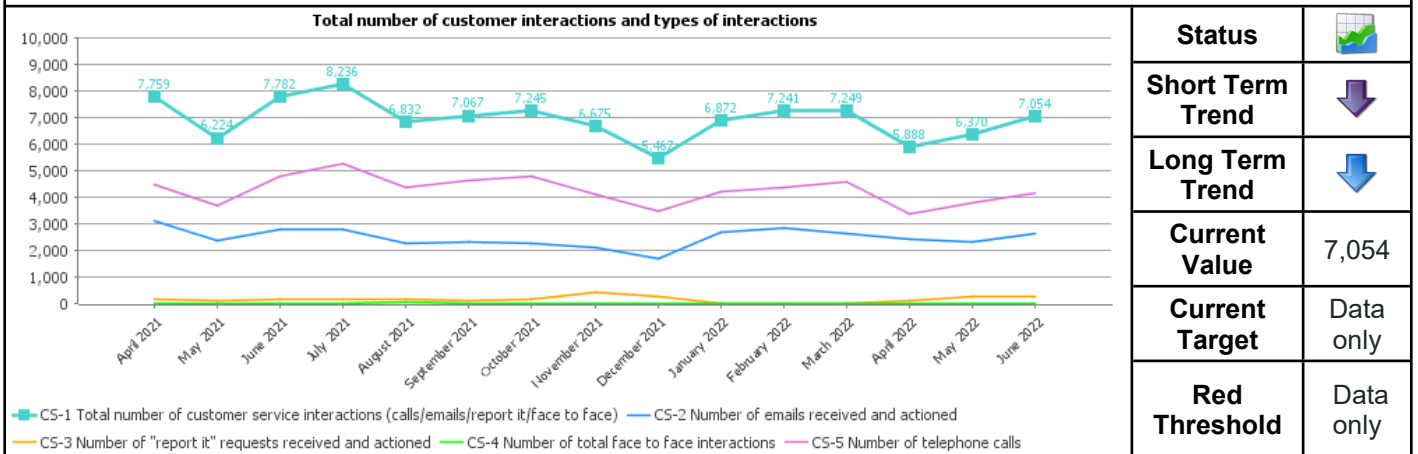
- April: 2297
- May: 1604
- June: 1663

The IPE162 exhibition ended on the 5th June and there was a 3 week window of no exhibition due to the changeover.

The team expects to see a significant increase in visitor number in quarter 2 due to the season and the new titanic Exhibition.

CS-1	Total number of customer service interactions (calls/emails/report it/face to face)
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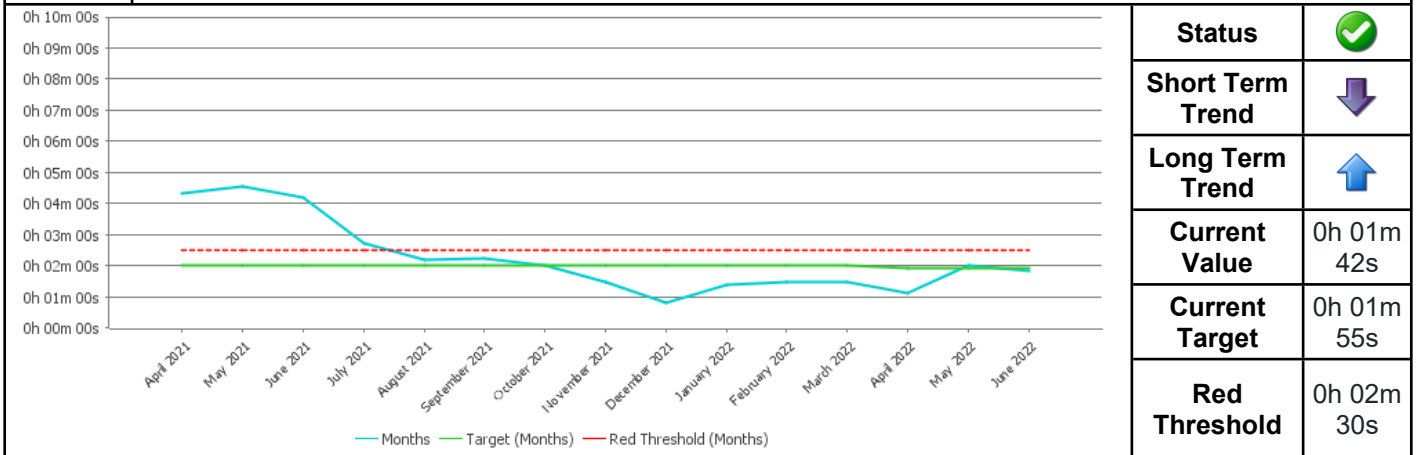
The data table below is in respect of CS-1, however, the chart also shows the data for the different types of interaction.



In June 2022 we handled 7054 contacts in Customer Services. These were made up of the following:

- Telephone Calls: 4162
- Emails: 2627
- Report It enquiries: 265
- F2F interactions: 0 (due to cyber incident)

CS-7	Average customer waiting time (telephone)
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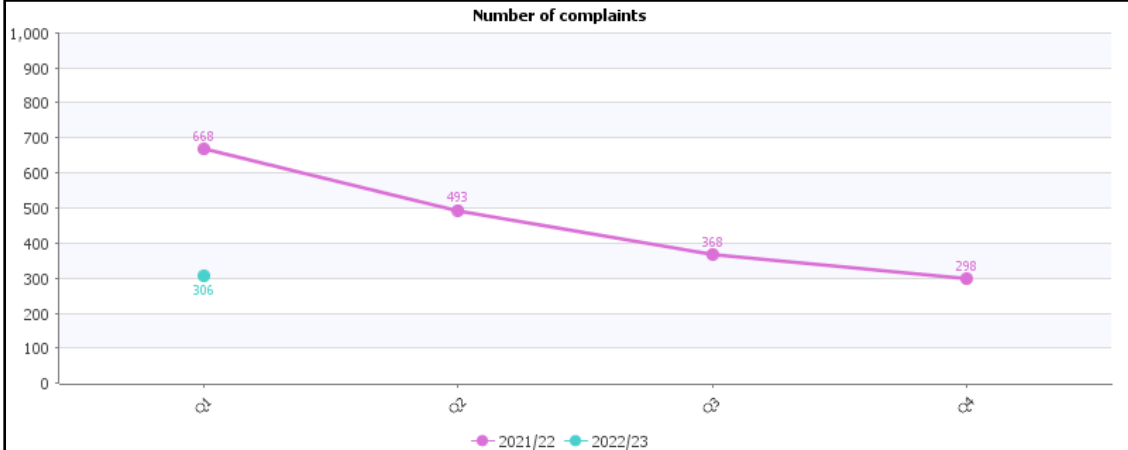
For Qt1 2022/23 the average wait time for calls to be answered is 1m 42s. Our target is to be below 1m 55s.

We are currently recruiting for a fixed term maternity cover for a member of staff who is on maternity leave but we have been able to maintain a below target average wait time.. We switch our resource throughout each day, from handling emails to taking calls, to maintain a good level of call handling and to reduce the wait time as much as is possible.

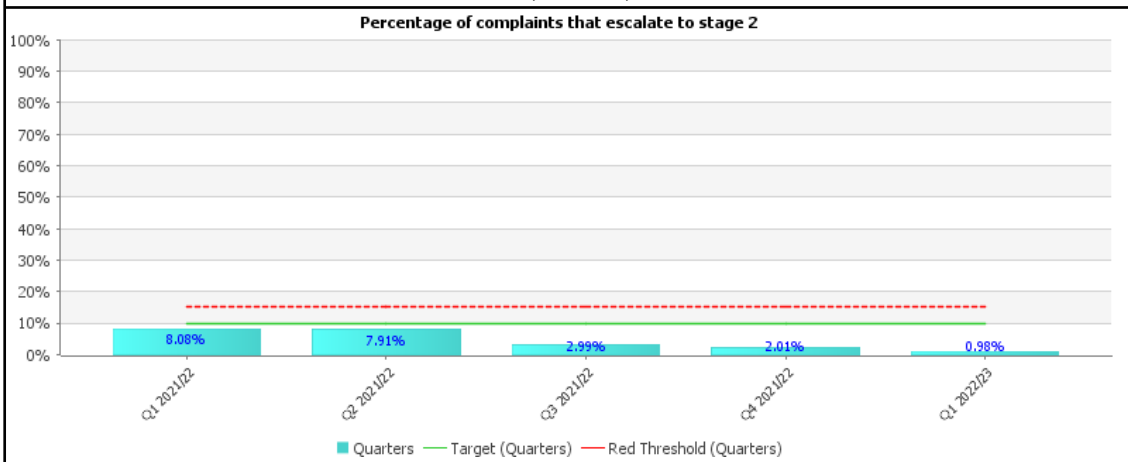
We have been able to continue to work with the Transformation Team on implementing further iterations of changes previously put in place for some processes and this is ongoing which has been impacted by the cyber incident.

For comparison, Qt1 average wait time for 2021/22 was 4m 21s so we have been able to reduce this substantially. The increase in online services has supported this.

CS-11	Number of complaints
CS-13	Percentage of complaints that escalate to stage 2



Status	
Short Term Trend	
Long Term Trend	
Current Value	306
Current Target	Data only
Red Threshold	Data only



Status	
Short Term Trend	
Long Term Trend	
Current Value	0.98%
Current Target	10%
Red Threshold	15%

Due to system outages we implemented a General Complaints process on Granicus in February for complaints to be recorded. We were already using this system for waste complaints.

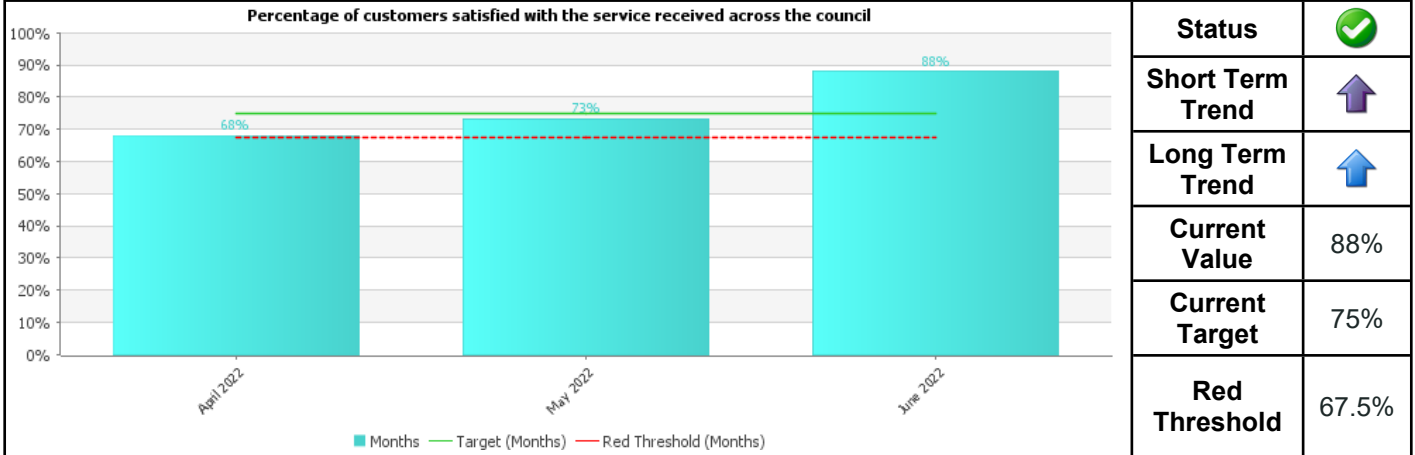
For Qt1 (Apr – Jun)) we recorded 306 complaints, of which 3 of these were stage 2. This is 0.98%.

In Apr 2022 the total number of complaints for services received across all departments that we can report on was 89 (including 1 that went to stage 2) with 68 (76%) of these complaints being recorded for Ubico. In February we recorded 75 complaints across all services (1 of these went to stage 2) with 54 of these being for Ubico (72%). In June we recorded 142 complaints for all services (1 of which went to stage 2), 111 were for Ubico (78%).

In Apr and May, the data we can produce shows that 100% of complaints were handled within 10 working days. In June 94% were handled within 10 working days so for the quarter 98% was achieved. It should be noted that due to the system we did not have full reporting but this has been changed and going forward we have accurate data for this.

CS-15	Percentage of customers satisfied with the service received across the council
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This data is collected through a link to the survey form that is included in each email reply from heretohelp and is also available directly on our website. Customers are also promoted to complete a short feedback form when using our online channel and this data is now included in our overall customer feedback data. This data is for all departments, not just customer service.

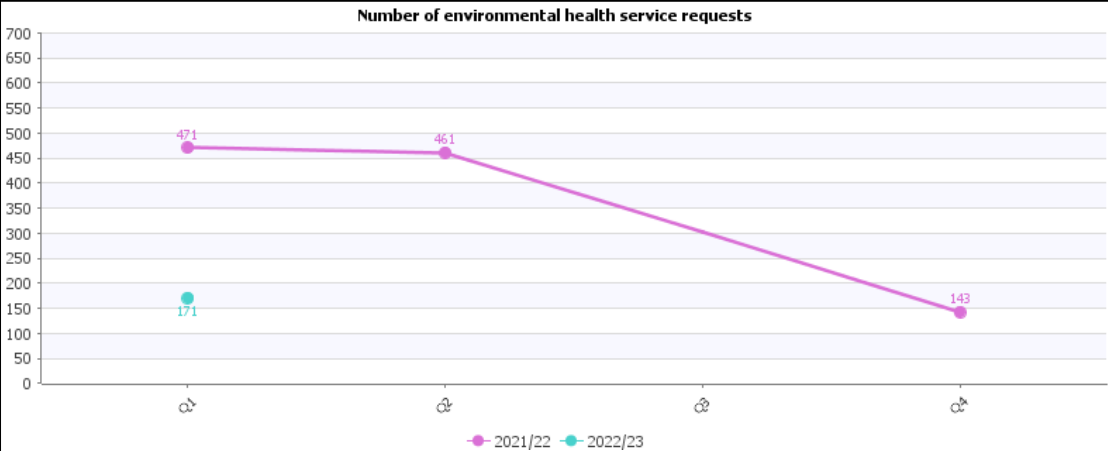
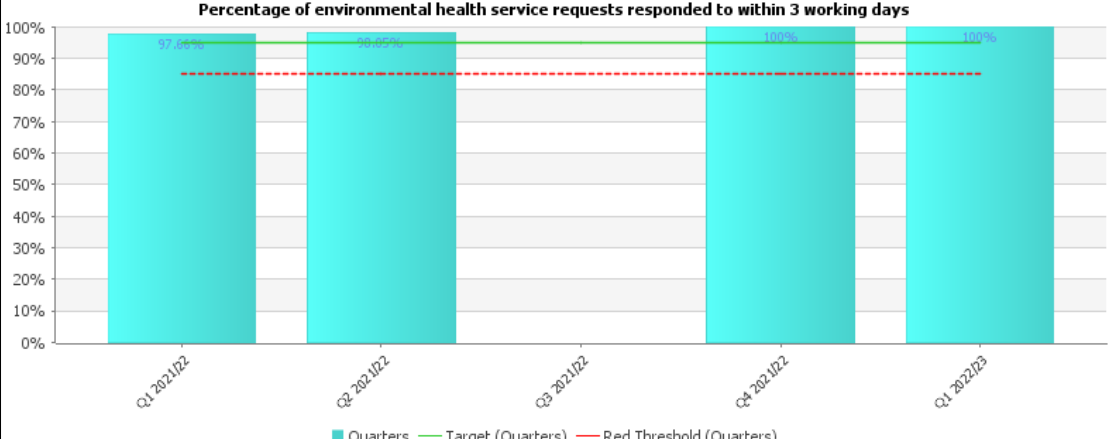


In Q1 22/23 we received back a total of 360 feedback responses from surveys and online forms and of these 290 categorized that they were either very satisfied, satisfied or neither satisfied nor dissatisfied. This was a quarterly satisfaction percentage of 80.56%.

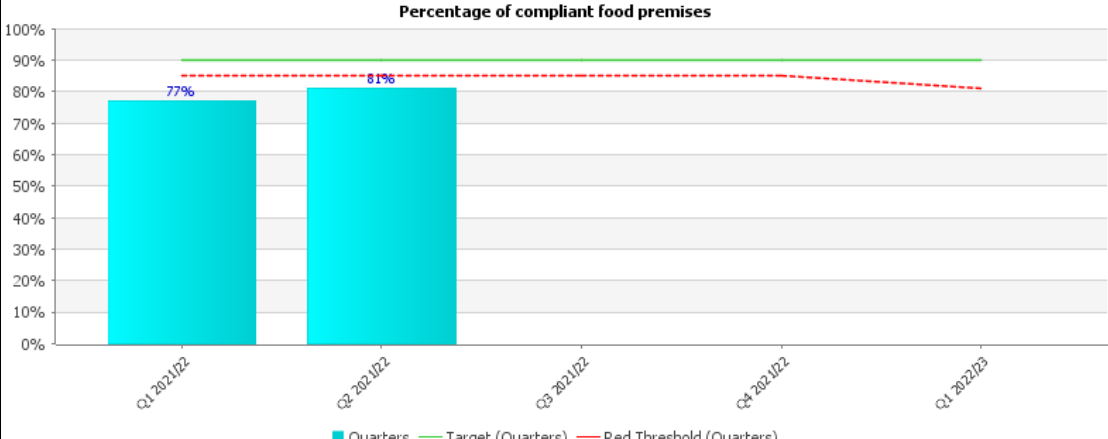
In April we had a total of 38 responses, 24 customers said that overall, they were **very satisfied, satisfied or neither satisfied or dissatisfied (or selected the equivalent rating on the online feedback rating form)** with our service (68%).

In May we had a total 106 responses, 77 customers said that overall, they were **very satisfied, satisfied or neither satisfied or dissatisfied (or selected the equivalent rating on the online feedback rating form)** with our service (73%).

In June we had a total 216 responses, 189 customers said that overall, they were **very satisfied, satisfied or neither satisfied or dissatisfied (or selected the equivalent rating on the online feedback rating form)** with our service (88%).

CWB-1	Number of environmental health service requests													
CWB-2	Percentage of environmental health service requests responded to within 3 working days													
		<table border="1"> <tr><td>Status</td><td></td></tr> <tr><td>Short Term Trend</td><td></td></tr> <tr><td>Long Term Trend</td><td></td></tr> <tr><td>Current Value</td><td>171</td></tr> <tr><td>Current Target</td><td>Data only</td></tr> <tr><td>Red Threshold</td><td>Data only</td></tr> </table>	Status		Short Term Trend		Long Term Trend		Current Value	171	Current Target	Data only	Red Threshold	Data only
Status														
Short Term Trend														
Long Term Trend														
Current Value	171													
Current Target	Data only													
Red Threshold	Data only													
		<table border="1"> <tr><td>Status</td><td></td></tr> <tr><td>Short Term Trend</td><td></td></tr> <tr><td>Long Term Trend</td><td></td></tr> <tr><td>Current Value</td><td>100%</td></tr> <tr><td>Current Target</td><td>95%</td></tr> <tr><td>Red Threshold</td><td>85%</td></tr> </table>	Status		Short Term Trend		Long Term Trend		Current Value	100%	Current Target	95%	Red Threshold	85%
Status														
Short Term Trend														
Long Term Trend														
Current Value	100%													
Current Target	95%													
Red Threshold	85%													

Due to the cyber incident the way we record service requests has changed and become more efficient, reducing multiple requests for the same issue. We have also seen the benefit of the transformation programme in terms of automating processes such as Licensing. The reduction in service requests has also enabled Officers to respond more efficiently to new requests raised and have achieved 100% response within 3 working days.

CWB-13	Percentage of compliant food premises													
		<table border="1"> <tr><td>Status</td><td></td></tr> <tr><td>Short Term Trend</td><td></td></tr> <tr><td>Long Term Trend</td><td></td></tr> <tr><td>Current Value</td><td></td></tr> <tr><td>Current Target</td><td>90%</td></tr> <tr><td>Red Threshold</td><td>81%</td></tr> </table>	Status		Short Term Trend		Long Term Trend		Current Value		Current Target	90%	Red Threshold	81%
Status														
Short Term Trend														
Long Term Trend														
Current Value														
Current Target	90%													
Red Threshold	81%													

We are unable to provide this data due to the continued cyber issue as access to the uniform system is required. Officers have continued to inspect food premises during the past quarter and anecdotally have continued to see high levels of compliance across the City. Any businesses that do not meet the high standard we expect will be given advice and support to raise the standards as soon as possible.

CWB-33	Number of ASB interventions by Solace													
		<table border="1"> <tr> <td>Status</td> <td>✔</td> </tr> <tr> <td>Short Term Trend</td> <td>↑</td> </tr> <tr> <td>Long Term Trend</td> <td>↑</td> </tr> <tr> <td>Current Value</td> <td>28</td> </tr> <tr> <td>Current Target</td> <td>10</td> </tr> <tr> <td>Red Threshold</td> <td>8</td> </tr> </table>	Status	✔	Short Term Trend	↑	Long Term Trend	↑	Current Value	28	Current Target	10	Red Threshold	8
Status	✔													
Short Term Trend	↑													
Long Term Trend	↑													
Current Value	28													
Current Target	10													
Red Threshold	8													

ASB interventions recorded considers some actions recently concluded that had been ongoing from the previous year and all for Q1 this compares favourably with Q1 2021/22, showing a reduction in interventions.

DM-2	Percentage of major applications where decisions were made within the agreed timescale or agreed extended period.
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DM-3	Percentage of minor applications where decisions were made within the agreed timescale or agreed extended period.
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		<table border="1"> <tr> <td>Status</td> <td>?</td> </tr> <tr> <td>Short Term Trend</td> <td>?</td> </tr> <tr> <td>Long Term Trend</td> <td>?</td> </tr> <tr> <td>Current Value</td> <td></td> </tr> <tr> <td>Current Target</td> <td>75%</td> </tr> <tr> <td>Red Threshold</td> <td>67.5%</td> </tr> </table>	Status	?	Short Term Trend	?	Long Term Trend	?	Current Value		Current Target	75%	Red Threshold	67.5%
Status	?													
Short Term Trend	?													
Long Term Trend	?													
Current Value														
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Red Threshold	67.5%													

		<table border="1"> <tr> <td>Status</td> <td>?</td> </tr> <tr> <td>Short Term Trend</td> <td>?</td> </tr> <tr> <td>Long Term Trend</td> <td>?</td> </tr> <tr> <td>Current Value</td> <td></td> </tr> <tr> <td>Current Target</td> <td>75%</td> </tr> <tr> <td>Red Threshold</td> <td>67.5%</td> </tr> </table>	Status	?	Short Term Trend	?	Long Term Trend	?	Current Value		Current Target	75%	Red Threshold	67.5%
Status	?													
Short Term Trend	?													
Long Term Trend	?													
Current Value														
Current Target	75%													
Red Threshold	67.5%													

Pre cyber incident we were performing well against each of the performance indicators. We were above target for DM2 and DM3. The planning section determined a high number of applications and exceeded our performance target for number of decisions within the statutory time limit.

Post cyber incident it has not been possible to provide performance data for Q1 as we do not have access to the data. Despite the challenges presented by the cyber incident I still expect performance to be above target. Although the process takes longer with the workaround processes we have in place we have still be processing applications and issuing decisions. I anticipate there will be a slight drop in Q1 performance when compared to the previous year as a result of the initial delay caused by the cyber incident but this should not negatively impact the performance for the

whole year moving forward.

F-7	Financial Outturn vs. Budget
This will be reported in the quarterly financial monitoring report only until the data is more readily available.	

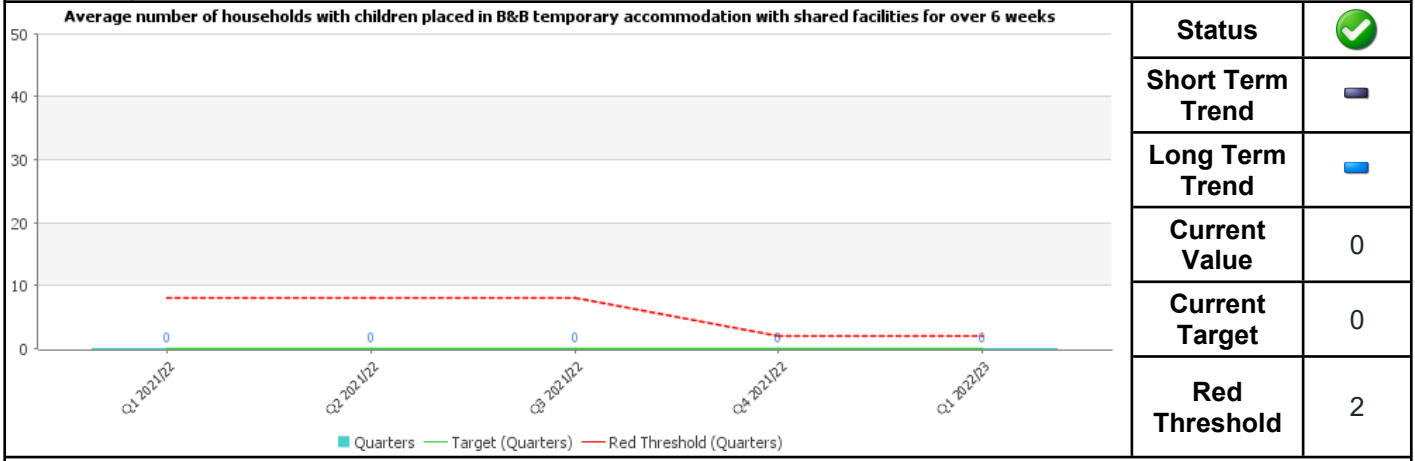
H-10	Average number of new households placed in temporary accommodation															
<p>Average number of new households placed in temporary accommodation</p> <table border="1"> <caption>Data for H-10 Chart</caption> <thead> <tr> <th>Year</th> <th>Q1</th> <th>Q2</th> <th>Q3</th> <th>Q4</th> </tr> </thead> <tbody> <tr> <td>2021/22</td> <td>150</td> <td>36</td> <td>28</td> <td>36</td> </tr> <tr> <td>2022/23</td> <td>33</td> <td></td> <td></td> <td></td> </tr> </tbody> </table>		Year	Q1	Q2	Q3	Q4	2021/22	150	36	28	36	2022/23	33			
Year	Q1	Q2	Q3	Q4												
2021/22	150	36	28	36												
2022/23	33															
Status																
Short Term Trend																
Long Term Trend																
Current Value	33															
Current Target	Data only															
Red Threshold	Data only															

The average number of new households placed in temporary accommodation shows a slight reduction in Q1 however demand remains at a similar level to 2021/22. We are pleased that the numbers are relatively stable for this measure as we work to reduce the numbers in other types of accommodation.

H-11	Average number of households in B&B Per Month												
<p>Average number of households in B&B Per Month</p> <table border="1"> <caption>Data for H-11 Chart</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q1 2021/22</td> <td>26</td> </tr> <tr> <td>Q2 2021/22</td> <td>48</td> </tr> <tr> <td>Q3 2021/22</td> <td>29</td> </tr> <tr> <td>Q4 2021/22</td> <td>30</td> </tr> <tr> <td>Q1 2022/23</td> <td>19</td> </tr> </tbody> </table>		Quarter	Value	Q1 2021/22	26	Q2 2021/22	48	Q3 2021/22	29	Q4 2021/22	30	Q1 2022/23	19
Quarter	Value												
Q1 2021/22	26												
Q2 2021/22	48												
Q3 2021/22	29												
Q4 2021/22	30												
Q1 2022/23	19												
Status													
Short Term Trend													
Long Term Trend													
Current Value	19												
Current Target	30												
Red Threshold	39												

Q1 performance shows a continued reduction in the use of B&B accommodation from previous quarters which is well below our target which has also been reduced. We are pleased that our focus on this area continues to have a positive impact, delivering the objectives in the Housing Strategy.

H-12	Average number of households with children placed in B&B temporary accommodation with shared facilities for over 6 weeks
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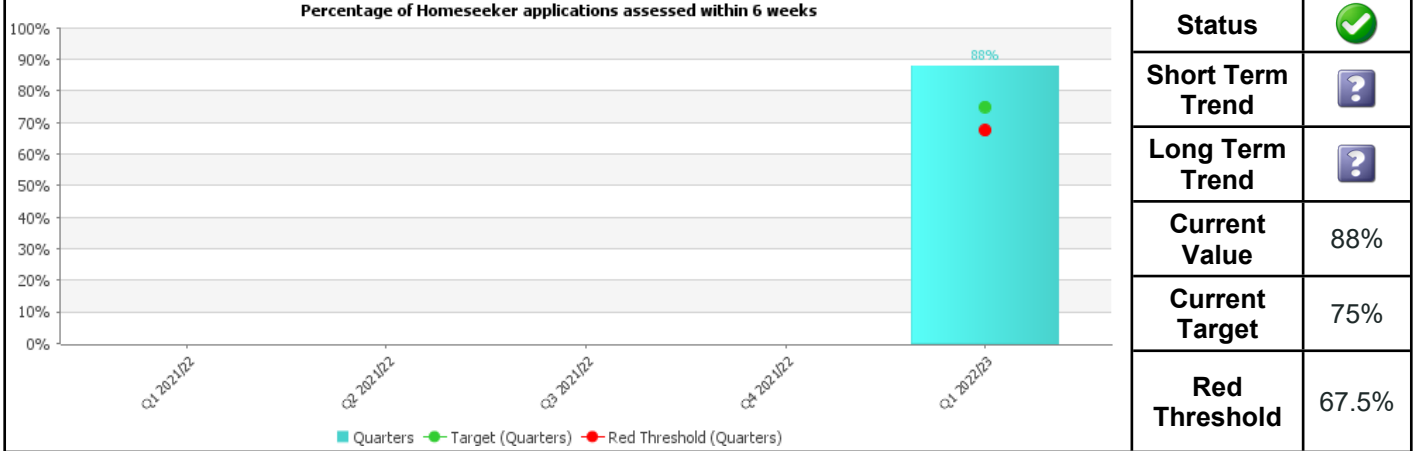
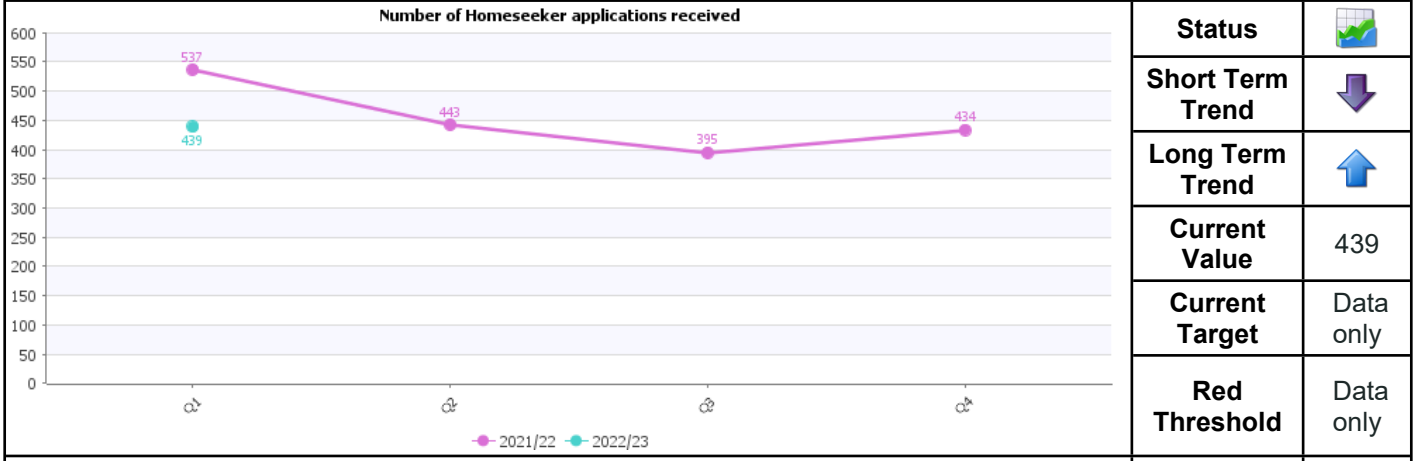


In Qtr 1 we continued to see a positive picture in the number of families in B&B over 6 weeks. The 'Bed and Breakfast Taskforce' meetings continue to closely focus on finding move-on options for those that already had an 'accepted' homeless decision; or for those in temporary accommodation who were unlikely go on to be owed a 'full duty' giving the local authority full obligations to rehouse.

This is an average measure, however, we did not have any families breaching the 6 week mark.

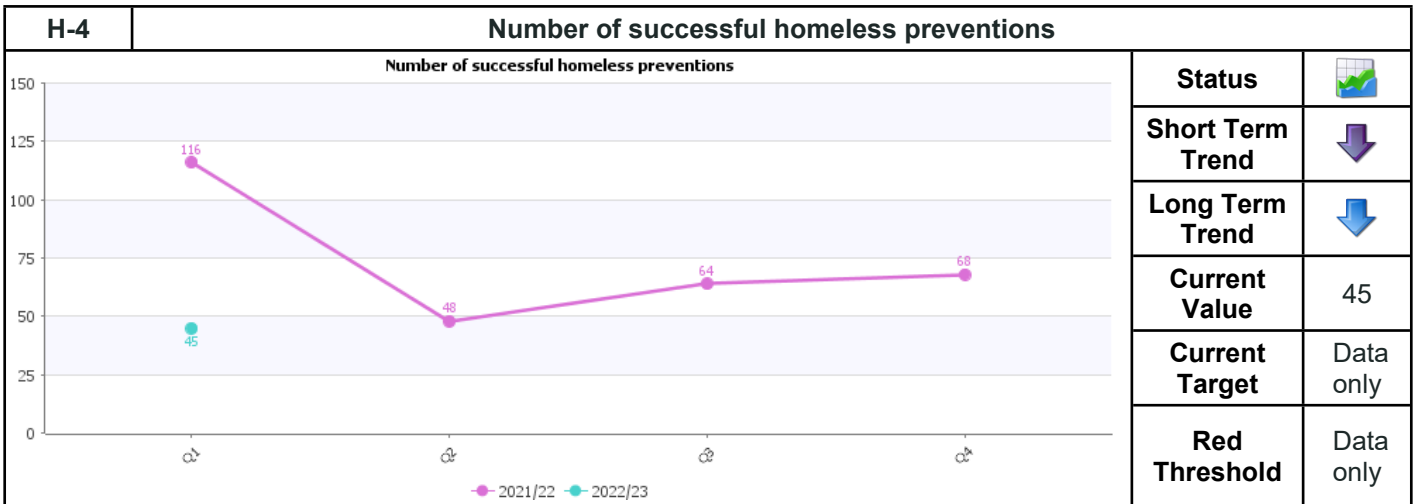
H-15	Number of Homeseeker applications received
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H-16A	Percentage of Homeseeker applications assessed within 6 weeks
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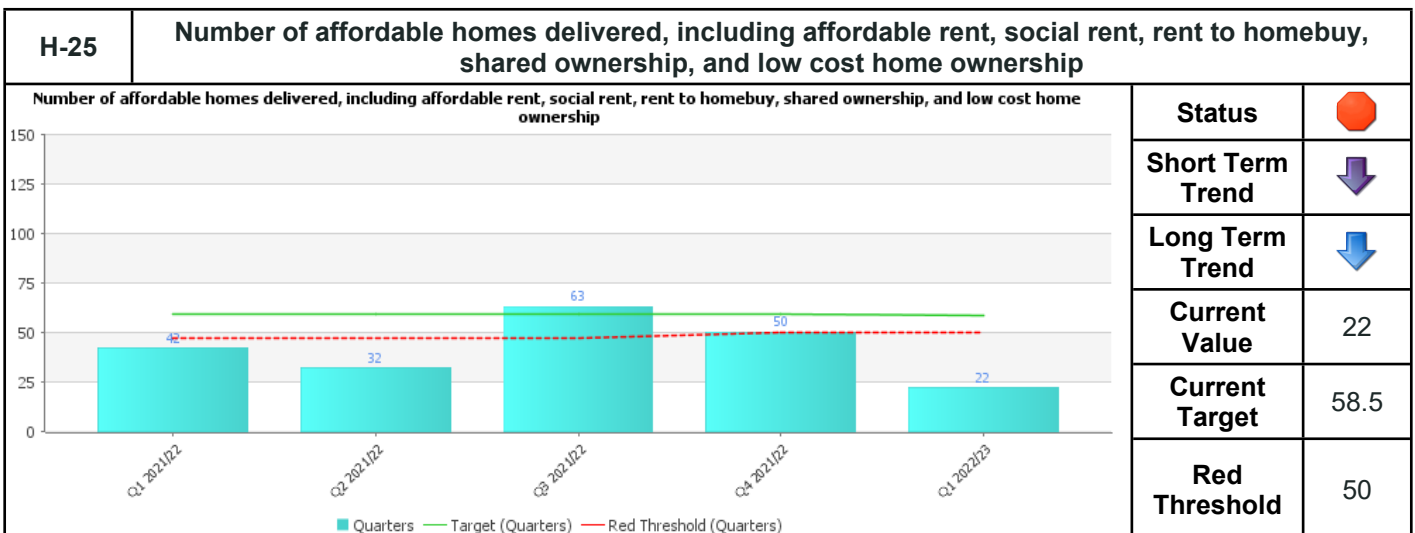


H-15 relates to new applications and does not include changes of circumstances of current applicants. The number of Homeseeker applications received has only slightly increased compared to Q4.

H16-A is a new PI for Q1 22/23. We had 870 applications to be assessed of which 770 were live at the end of Q1, of which 738 were assessed within 6wks – 88%.



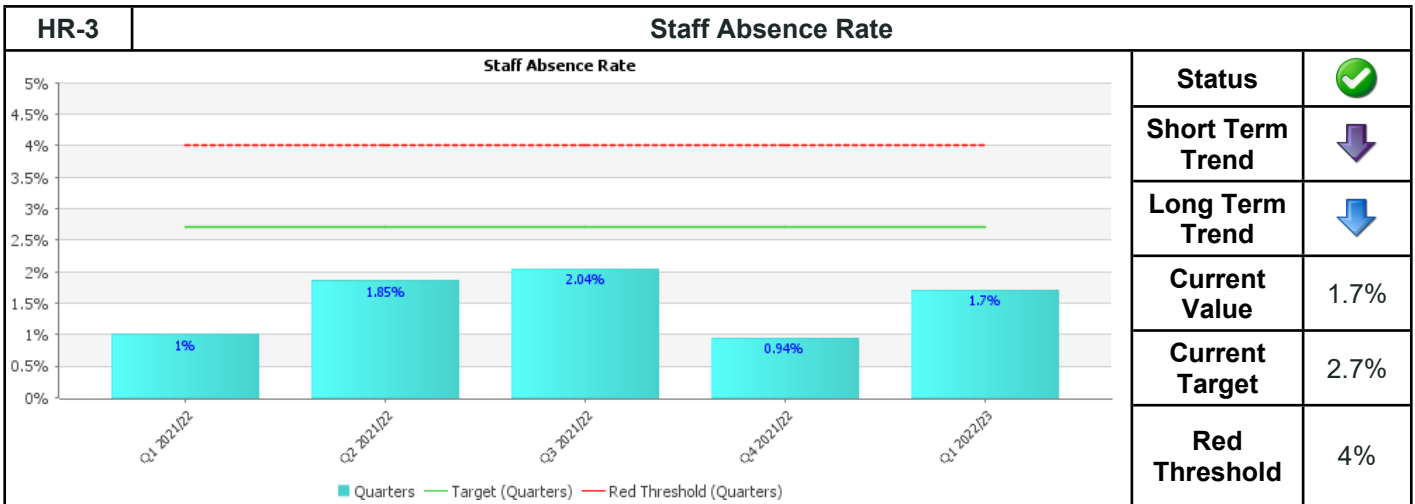
The reduction in the number of successful homeless preventions (45) during Q1 reflects the range of challenges in securing affordable private rented accommodation across Gloucester as a large number of 'homeless preventions' require new accommodation to be sourced which is also affordable for the household and meets their needs and requirements. The less affordable accommodation we are able to access, the harder it is to successfully prevent homelessness.



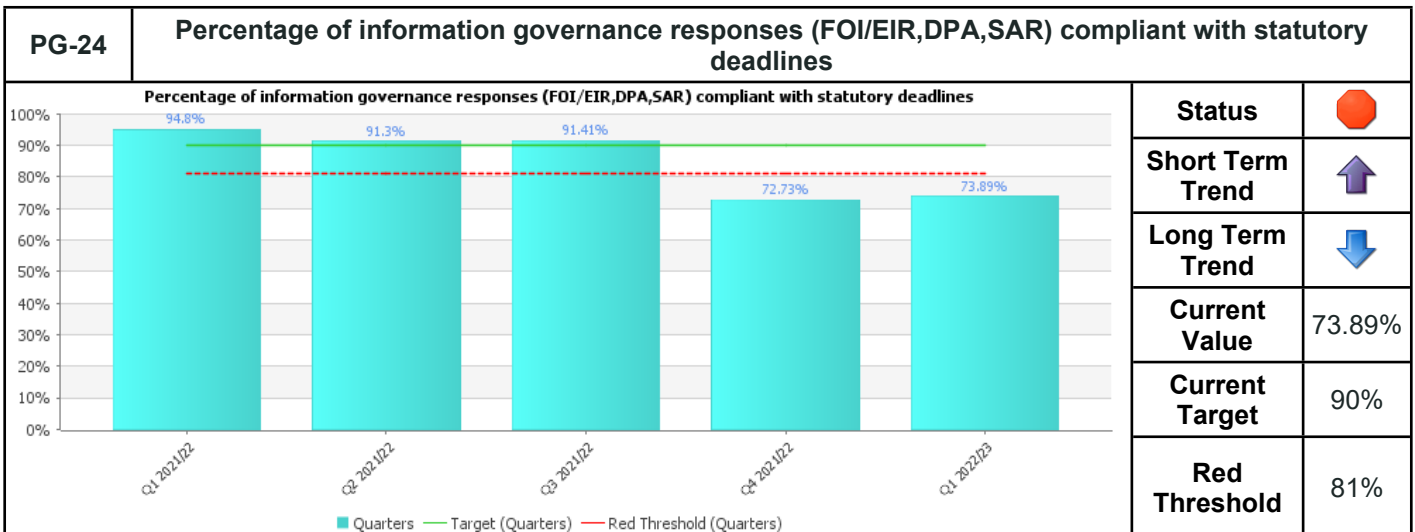
22 affordable homes delivered during Q1 comprising 19 affordable rent properties and three shared ownership properties.

The delivery of affordable housing continues to be impacted by the on-going supply chain issues in the construction industry and this is will continue to affect performance during 2022/23.

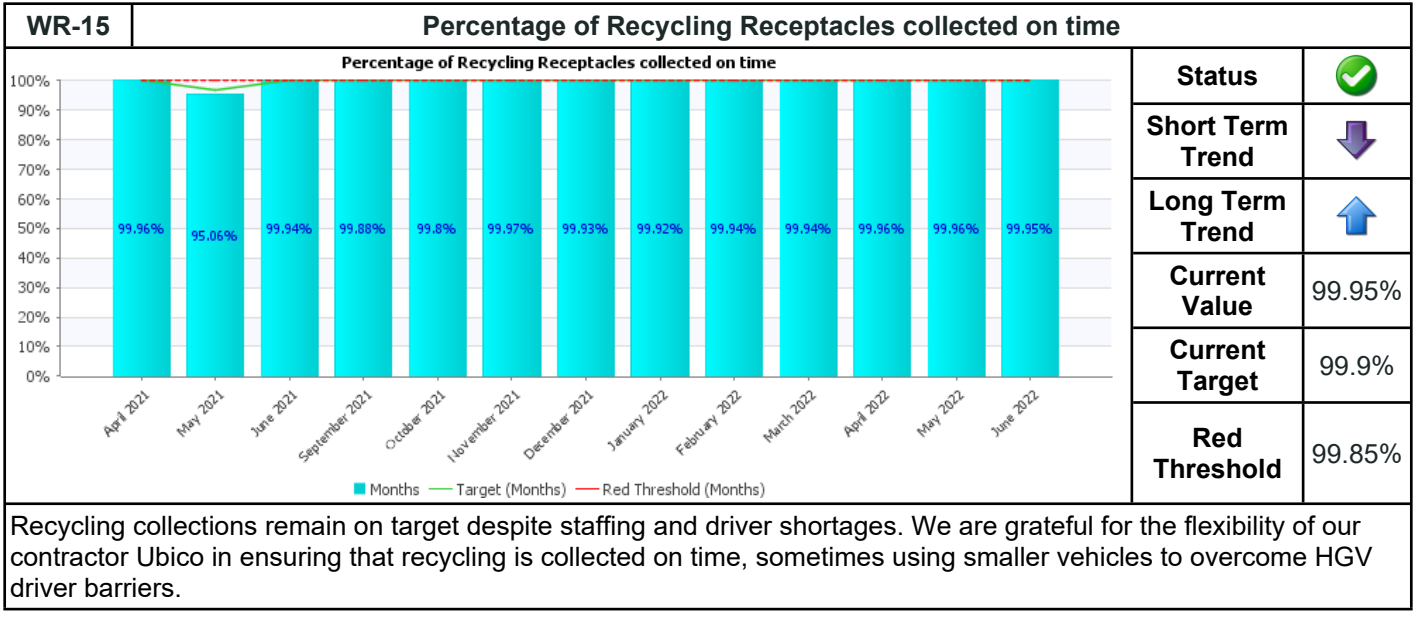
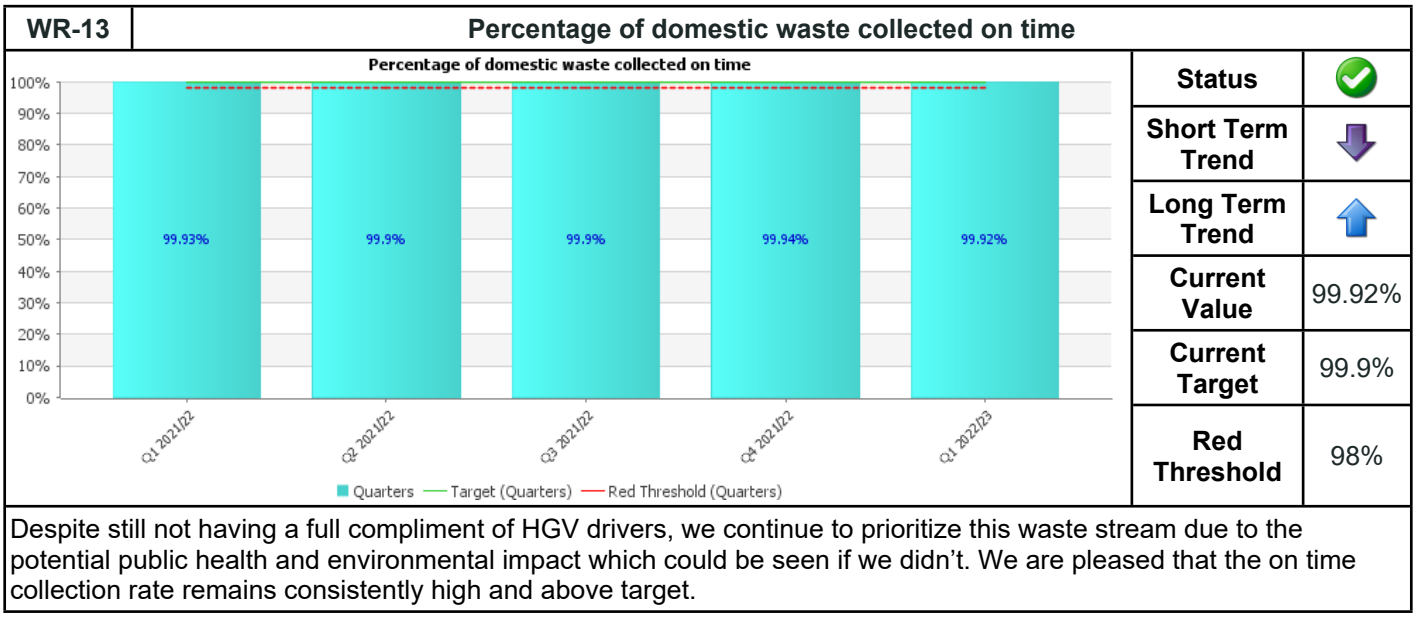
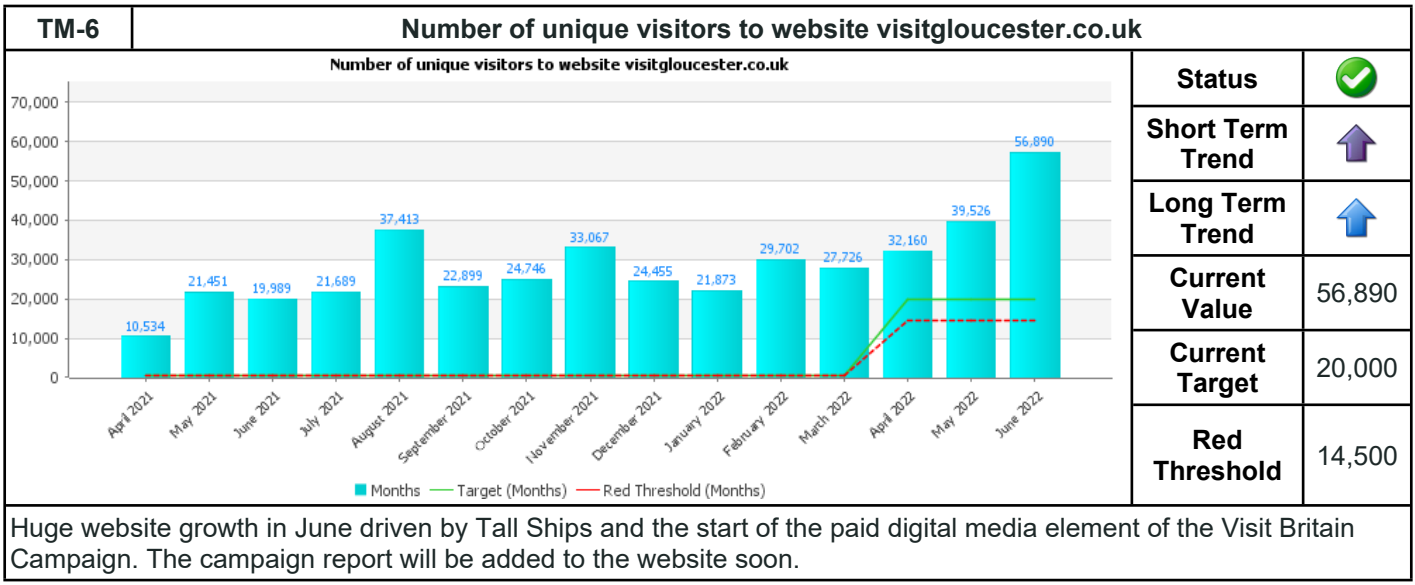
There are 199 affordable homes scheduled to be delivered in total during 2022/23.

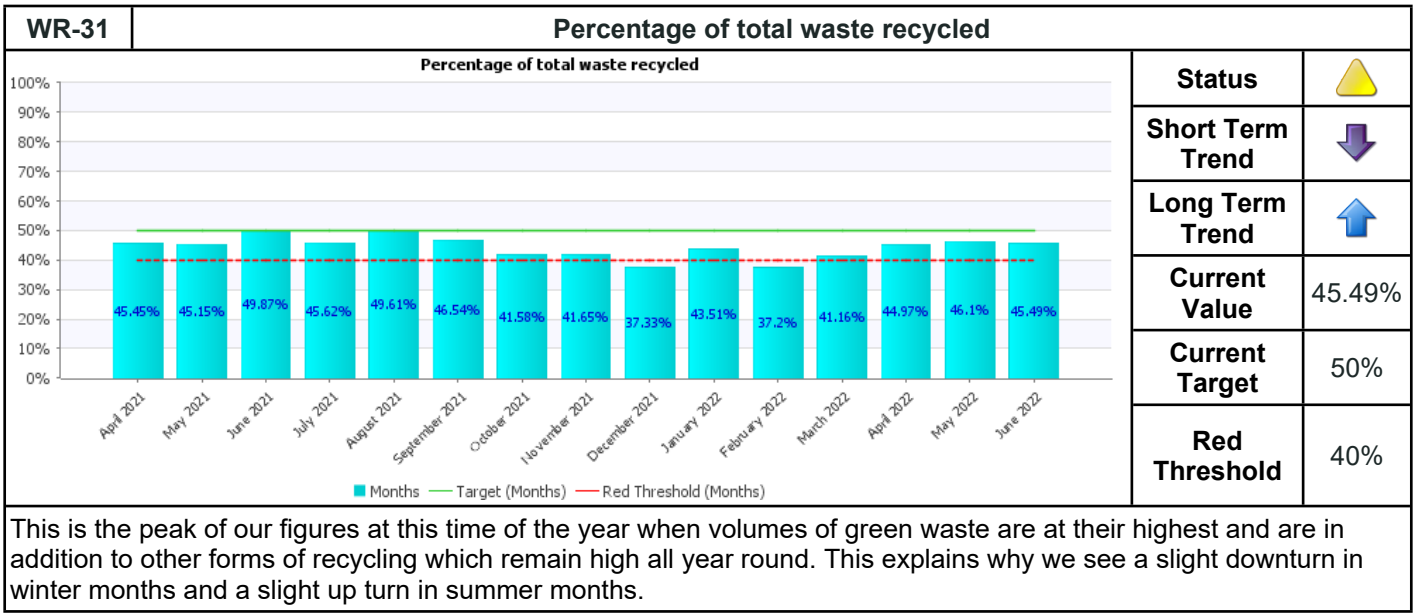


We have seen an increase in our absence rate for quarter 1 2022/23 to 1.70% from 0.94% reported in quarter 4. Overall our absence levels remain below our target. Managers receive detailed support from the Employee Relations Team for longer term and more complex cases and also receive in-depth management information on a monthly basis covering absence trends at a service level plus detail of those hitting the absence trigger point. Managers are proactively encouraged to seek early advice from both the HR Advice line and Occupational Health Manager's helpline regarding any cases of concern to ensure appropriate support and intervention is in place.



The aim is to respond to all requests by the statutory deadline, however, a target of 90% is set for monitoring purposes. Performance has risen marginally since the last quarter to just below 74%, as the impact of the cyber incident continues to limit access to information in some service areas. The affected service areas are largely those which rely on specific systems that are in the process of being recovered. The majority of requests are still being responded to on time, and of the remaining 26%, 8% received a late response and 18% cannot be responded to. An earlier internal deadline is being introduced to reduce the incidence of late responses. We are continuing to log all information governance requests and, where we are unable to respond because the relevant information is not accessible, requesters are being informed prior to the deadline.





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Meeting:	Overview and Scrutiny Committee	Date:	05.09.2022
	Cabinet		14.09.2022
Subject:	Community Safety Partnership and Activity Update		
Report Of:	Councillor Padilla - Cabinet Member for Communities & Neighbourhoods		
Wards Affected:	All		
Key Decision:	No	Budget/Policy Framework:	No
Contact Officer:	Emily Bolland, Community Wellbeing Team Leader		
	Email:	emily.bolland@gloucester.gov.uk	Tel: 396268
Appendices:	1. None		

1.0 Purpose of Report

- 1.1 To update Members on the work that Council officers have undertaken regarding community safety, and the work of the Stronger Safer Gloucester Partnership.

2.0 Recommendations

- 2.1 Overview and Scrutiny Committee is asked to consider the information contained in the report and make any recommendations to Cabinet.
- 2.2 Cabinet is asked to **RESOLVE** that the work undertaken by council officers, the Stronger Safer Gloucester Partnership, elected members and council partners regarding community safety be welcomed.

3.0 Background and Key Issues

- 3.1 The Stronger Safer Gloucester Partnership is the City's Community Safety Partnership (CSP). A CSP is a statutory requirement of local authorities, under the Crime and Disorder Act 1998, and brings together key partners to tackle crime, disorder, and anti-social behaviour in their areas.
- 3.2 Gloucester's CSP has been in existence for over 20 years and in 2017 was refreshed to incorporate health and wellbeing partners in order to more effectively tackle root causes of crime and ASB. The new version of this group was named the Stronger Safer Gloucester Partnership (SSGP).
- 3.3 The SSGP meets bi-monthly and focusses on work that we can only do together. We recognise the diversity of work that our member organisations do day to day, and we seek to build on that together. Each year we agree an updated set of priorities for our joint work; these are based on local knowledge, data trends and feedback from communities and practitioners.
- 3.4 The SSGP workplan is split in to three themed areas – Prevention, Protection and Response. Since 2020 the Response theme has largely focussed on COVID

related activity, with Protection looking at reactive work and Prevention focussing on intervention work.

- 3.5 The 2021/22 workplan is in the process of being updated, and this happens annually in May. It is usual for some themes of the workplan to remain the same or similar for longer than a year, as we recognise that a lot of the work we do requires more than 12 months focus in order to create systemic change, influence amongst partners and to see results in our communities.
- 3.6 Often, the priorities that we have held via the SSGP become business as usual in either the Council or another partner's work or lead to the creation of a longer term partnership or project. Some examples of this from previous years include:
- ACEs - Adverse Childhood Experiences. This is now integrated into a multitude of partnership work from Police interventions to social care/Early Help.
 - Bluelight Group – holistic and assertive outreach work with entrenched, change resistant drinkers to reduce the impact of their alcoholism on blue light services and their own health.
 - Vulnerable Women with complex needs project - co-commissioned bespoke and holistic support to a cohort of vulnerable women to improve their lives and reduce engagement with statutory services. Ongoing work now led by Nelson Trust.
 - NightSafe partnership - aimed at keeping the City safe during the night time economy. This year NightSafe is being relaunched to incorporate DaySafe too.
 - Street Aware - Increasing the safety and attractiveness of Gloucester City Centre, by tackling street-based nuisance and anti-social behaviour. Partnership work led by Solace, this approach has strands for Begging, Street Drinking and Youth ASB

4.0 Community Safety work in 2021

Over the course of the past year, we have delivered on the following work as part of the SSGP priorities:

4.1 Tackling Health Inequalities together

- 4.1.1 Input to the Healthy Communities Together programme, Gloucester City Health Equalities Plan and Integrated Locality Partnership.
- 4.1.2 A key piece of work via the Health Equalities Plan is research into the scale and capacity of VCSE organisations led by racially minoritized communities in Gloucester. Close working with the Gloucester City Commission for Race Relations and associated VCSE, the research partner is the Black South West Network. This work has been led by the Clinical Commissioning Group, with research conducted and currently being written up.
- 4.1.3 Work to tackle food poverty. Gloucester City Council are fulfilling delivery of a food equality officer role which is focussing on building links with partners, identifying gaps in delivery of food provision and highlighting best practise in order to implement it in our communities. The Holiday Activity and Food (HAF) programme is a flagship part of this work and has been delivered with key partners during every school holiday over the past year. The programme offers a range of activities for children and their families including family play days, football camps, cinema tickets, arts and craft and more. Many of these activities provide food and in addition there are home cooking kits and activity packs that can be collected from various locations across the City.

4.2 Promoting Equality & Diversity in Gloucester

4.2.1 This intersectional work spans across the SSGP and the Council's own Equalities Working Group (a report on which came to Cabinet in March 2022). Through the SSGP specifically, we have delivered investment in a callisthenics project in Parry Field (outdoor gym equipment), supported work from the 2020/21 Race Commission with equalities and Black Lives Matter events and activities and supported our Early Help (children and families) colleagues with a school transitions project which supported children in year 6 who were moving up to secondary school.

4.3 Raise awareness of DASV, support and services

4.3.1 The SSGP has a statutory responsibility for commissioning and overseeing domestic homicide reviews (DHRs) and commissions DHRs in conjunction with Safer Gloucestershire. A DHR is a multi-agency review of the circumstances in which the death of a person aged 16 or over has, or appears to have, resulted from violence, abuse or neglect by: a person to whom they were related, a person with whom they were, or had been, in an intimate personal relationship, or a member of the same household as themselves. DHRs can also be implemented in cases of suicide where the above criteria apply.

4.3.2 Gloucester did not have to commission any DHRs before 2018, but since 2018, 3 DHRs have been completed so far (one of which was a joint DHR and Serious Case Review following the murder of a mother and child). We currently have 3 outstanding DHRs which are in progress and will be published once complete. All of our published DHRs can be found on a dedicated page of the Council's website.

4.3.3 The Council and other SSGP partners take part in the 16 Days of Action each year, which promotes information around domestic abuse and sexual violence, and the agencies who can help victims and perpetrators. We also support initiatives such as the FLARE app, which is an anonymous reporting app for people to report public sexual harassment.

4.4 Making our public spaces safer

4.4.1 A priority for us this year has been working with community safety partners to increase public safety in our open spaces. This work is ongoing and learning from each of the below projects will help to shape a safer spaces strategy which will be developed over the next 12 months.

4.4.2 Oversight of the Area Action Plan in Barton & Tredworth: Addressing nuisance, crime and anti-social behaviour and promoting community engagement. The working group focus on issues that are prominent for residents and identified these priorities through various means including analysis of reports to the Council and door knocking to speak to residents directly. Littering and fly-tipping came out as the top issue for residents because it gives a negative perception of the area as well as causing nuisance. Through engagement and analysis we narrowed down our focus area to six streets off of Barton Street in order to enable intensive engagement using strengths-based approaches. The Council have employed additional waste enforcement officers who have been proactively working in the area, and we have also tied in strands of Safer Streets work which is detailed further below.

4.4.3 Oversight of the Area Action Plan for Kingsholm:

The Council set up a multi-agency task force to identify issues and actions to address low level anti-social behaviour and nuisance (particularly street drinking) that impact on the local community and the reputation of the ward. There has been a focus on an asset-based approach and action plan, with work including:

- Continued engagement with local off-licenses to limit the selling of high-strength alcohol
- Intensively engaging with rough sleepers in Hillfield Gardens
- Private Sector Housing Team commissioning a stock condition survey as part of a countywide piece of work which is about to start.
- Direct feedback from Ward Councillors to the Private Sector Housing Team to help address issues with properties which continually reoccur.
- Solace have worked with partners using the City Council's partnership "Street Aware" approach to tackle ASB and particularly street drinking in Kingsholm.
- We have worked with Solace to explore all options for addressing ASB from street drinking and they have sought and been granted two injunctions on persistent street drinkers that have affected the area
- Redevelopment of the 'Rose Garden' (corner of London Road/Great Western Road) has been completed and the area is to open again soon (around £30k of GCC funding)
- Work in the area is ongoing and we are still considering expansion of the current alcohol free zone PSPO into the Kingsholm ward- consultation with partners will take place soon

4.5 Implementation of Safer Streets funding

4.5.1 The Council worked with the OPCC to put together a detailed bid to round 3 of the Home Office Safer Streets fund. The funding criteria this time focussed particularly on making spaces safer for women and girls. Scoping work identified Gloucester Park, Napier Park and Sinope Street as key areas to invest in.

4.5.2 The Council and partners were able to match fund over £300,000 in kind, and received £545,000 from the Home Office in October last year to carry out the following work:

- Installation of 17 fixed location CCTV linked to force control room. Cameras have been installed around the perimeter of Gloucester Park, covering all entrances, and have also been installed at Napier Park and Sinope Street.
- Upgrade to 4 existing analogue CCTV in the City, 2 at Glos Park to digital.
- 6 redeployable CCTV cameras (to be placed in Barton locations for first year) with link to force control room.
- Lighting improvements in Gloucester Park. Lighting has been installed around Gloucester Cricket Club which is a key commuting route, at the war memorial entrance to Gloucester Park, throughout Gloucester Park, at the skate park areas and at Napier Park.
- Funding to Nelson Trust to expand their sex worker outreach project.
- Fund for an engagement role at the Council along with a small funding pot for community ideas to make Gloucester Park and Napier Park safer or better used.

4.5.3 The Safer Streets funding has kickstarted our safer spaces work and our aim is for Gloucester Park to be a flagship of this. Gloucester Park has suffered from a negative reputation for a number of years and has suffered with various crime and anti-social behaviour. Our long-term aim is for Gloucester Park to achieve Green Flag status and become a destination of choice, and we have been working with various colleagues, partners and community members to start this work. We held several engagement events in Gloucester Park and feedback from park users

helped us to direct the CCTV and lighting installations as well as contribute to ideas for the future.

- 4.5.4 During consultation with park users and residents, we have had feedback that there are lots of play park areas for young children but not really any safe spaces for older children who are becoming teenagers and young adults. This is something we aim to look at as work develops and will work with partners to address.
- 4.5.5 Further feedback we have had from women and girls is that they feel safer in Gloucester Park and Napier Park with the additional cameras and lighting. In particular we have seen a surge in numbers of women and girls using Gloucester skate park, and they tell us this is because they now feel safe to go there.
- 4.5.6 In addition, the community at Gloucester skate park have mobilised themselves following the installation of lighting there, and are now fundraising and holding events with the aim of redeveloping the pump track and making the space a welcoming community hub.
- 4.5.7 We have worked with the OPCC to put together two bids to the Home Office Safer Streets round 4 to follow on from the Safer Streets 3 work. Bids to the fund are rated on a primary, secondary and tertiary basis and are assessed in this order. We expect to hear the result of these bids by the end of the summer, and work is currently taking place with partners in case we are awarded any funding – this groundwork is essential because the Home Office have strict deadlines on spending the funding and are not flexible with these, which was the biggest challenge in Safer Streets round 3.
- 4.5.8 Safer Streets 4 primary bid focusses on ASB across the county, and includes a bid for a deputy team leader for Solace and a Street Aware lead officer for Gloucester as well as provision for a funding pot for local community safety partnerships. The secondary bid focusses on neighbourhood crime in rural areas, and the tertiary bid focusses on safety in the night-time economy which will allow for additional funding to street medics and Nightsafe officers, as well as wider work on raising awareness of spiking, stalking and harassment. A large focus of this work will be amongst the student population, so we are working with the universities on this.
- 4.6 **Knife crime and serious youth violence** have become an emerging topic of conversation over the past year and SSGP members have supported community led initiative Gloucester Put The Knives Down (GPTKD) with advice and guidance.
- 4.6.1 Gloucester Put The Knives Down are working with partners via the SSGP to bring the Knife Angel to Gloucester in November 2022.
- 4.6.2 The SSGP are in the process of establishing a sub-group focussing on serious youth violence, following the Motion to Council in January 2022 (a particular strand of knife crime that is a growing trend in our City). Gloucestershire Constabulary have set up a pilot team to tackle urban street gang violence and the Council are working with them, via strategic and operational work. Further to this, the Council are applying to the Commissioners Fund and have secured match funding for an engagement role which will focus on supporting community led action and the delivery of the SSGP sub-group and emerging action plan.

Solace, our multi-agency anti-social behaviour team, continue to operate in Gloucester and Cheltenham and support various strands of work including gang injunctions, supporting Council and Police with their priorities, general ASB casework and the delivery of operational meetings such as Street Aware. Safer Gloucestershire, the countywide community safety partnership, have recently approved a countywide rollout of Solace teams in each district, which is due to happen in the next year.

4.8 Street Aware

Led by Solace with policy written by the Council, Street Aware focusses on street-based nuisance primarily in the City centre. Street Aware brings together support agencies with enforcement partners in order to assess each individual who is involved in street based nuisance, whether it's street drinking, begging or anti-social behaviour. Monthly meetings are held to bring together wraparound support for each individual, and put in place tailored support or enforcement depending on their current circumstances. Solace have secured a number of injunctions on repeat perpetrators this year, with terms such as exclusion zones banning them from the City centre as well as positive conditions to try and avoid repeat offending.

4.8.1 Street Aware was re-launched to partners in May this year following a review of the approach. The Council reviewed with partners whether our joint working could be enhanced in any way following requests for a PSPO to deal with begging. After exploring additional tools and powers, partners agreed that the Street Aware approach remains best practise and is hugely successful when partners are all able to commit resources to it. The re-launch in May brought agreements from a number of partners to dedicate resources for the next 12 months to tackle street drinking and begging in particular, and we will review the approach again in February 2023. Street Aware quarterly reviews will also be a standing item on the new DaySafe meetings.

4.9 Public Spaces Protection Orders (PSPOs)

4.9.1 The Council have reviewed, renewed or put in place 10 Public Spaces Protection Orders over the past year:

- A Citywide PSPO which puts in place dog and alcohol related restrictions
- A City centre PSPO which creates an alcohol-free zone
- 5 PSPOs in various locations across the City which superseded Gating Orders to restrict access to alleyways where ASB has occurred
- 3 new PSPOs to restrict access to areas in Tredworth where ASB and nuisance had been occurring

4.9.2 Each PSPO review involved consultation with partners as well as the community, assessment of evidence in support of the PSPO, consultation with One Legal, consideration as to how, logistically, it could be enforced, the potential outcomes of enforcement proceedings and whether overall the implementation of a PSPO will fit with the Council's objectives and values.

4.9.3 Additionally, the Council reviewed a request from partners to implement additional PSPOs for street trading, charity collection and begging. It was found in all of these cases that there was not sufficient evidence to meet the legal test for implementing a PSPO, and that other more effective tools and powers are also already available to deal with these issues when they do arise.

- 4.10 **NightSafe** is a sub-group of the SSGP which has continued to meet quarterly over the past year and is currently being re-launched as a joint DaySafe and NightSafe meeting.

5.0 Social Value Considerations

- 5.1 A lot of our work involves continued engagement and consultation with our residents. By involving them at the earliest opportunity and allowing them to take the lead on the issues which are important to them, we create value and opportunity for people that live in the City.

6.0 Environmental Implications

- 6.1 Tackling ASB often has the knock on effect of reducing littering, especially when focusing on street drinking which often leads to broken glass and dropped cans. The work of Street Aware focuses not only on the safety of our City but also its attractiveness.

7.0 Alternative Options Considered

- 7.1 Community Safety work and the delivery of the Stronger Safer Gloucester Partnership are statutory provisions.

8.0 Reasons for Recommendations

- 8.1 No recommendations have been made in this report, it is for update purposes only. However, any input towards our community safety work is always welcomed.

9.0 Future Work and Conclusions Future Community Safety Work

- 9.1 The workplan priorities of the Stronger Safer Partnership are agreed amongst attending partners and strongly aligned with the Police and Crime Commissioner's priorities which are:

- Empowering local communities
- Supporting victims and reducing reoffending
- Targeting the causes of crime
- Tackling violence against women and girls
- Creating safer communities

The SSGP's priorities for the next year are in the process of being confirmed but are set to include:

- 9.2 Tackling health and community inequalities

There is a recognised link between inequalities and crime and disorder – for example, children who experience ACEs are more likely to offend as they grow up. This priority will follow and build on previous health and equalities work, to support partners with projects to tackle health inequalities, support intervention work and promote equality and diversity within our communities.

- 9.3 Knife Crime (serious youth violence)

It is important to state that this priority focusses on serious youth violence, as there are different categories of knife crime and serious youth violence is a specific strand.

This priority will be on the work plan following input from the Police that it is an emerging concerning trend, and that prevention work is needed to stop issues escalating. The Police have set up a gang related intervention team and the Council and SSGP will support with a knife crime officer role, as well as other work as it is identified over the next year.

9.4 Safeguarding

This will continue to incorporate Domestic Abuse and Sexual Violence (DASV) work, as well as being the lead agency for Domestic Homicide Reviews. The Safeguarding priority will help to ensure that learning from DHRs is embedded amongst partners, and that domestic abuse, harassment and stalking continue to be a priority.

This will also link across with 'making our public spaces safer' as that work intends to identify safeguarding hotspot areas which need to be addressed.

9.5 Making our public spaces safer

Following on from Safer Streets 3, this will continue the work at Gloucester Park and will broaden to identify any other hotspot areas which need investment (whether financial via funding bids, or resourcing investment).

We are awaiting a funding decision on Safer Streets 4 project bids, and if these are successful they will be delivered under this SSGP priority.

We also anticipate that there will be future rounds of funding from the Home Office which we will be required to write bids for.

Street Aware continues to be delivered under this priority, with regular updates due to the SSGP. Solace will also feed into the meeting regularly.

Partnership work continues in Kingsholm and Barton & Tredworth, all of which includes strengths based working and community led initiatives where possible.

This priority will look at making spaces safer for all, but with a particular focus on safer for women, girls, marginalised groups and young people.

9.6 Identifying emerging trends and projects through sub group reporting and partnership updates

Regular updates from partners at the SSGP will help us to plan any reactive work identified through reporting to individual agencies (e.g. Police incidents, ASB reports) and will support the delivery of joint project work and initiatives over the next year.

9.7 Other community safety work in 2022/23

9.7.1 As a council we continue to support the ongoing Domestic Homicide Reviews which should be due for publishing in the next 12 months.

9.7.2 The Council has also taken on chairing the district safeguarding network for the next 12 months and will be linking in more closely with the safeguarding executive to deliver on safeguarding priorities.

9.7.3 We will be renewing our safeguarding training for Council staff, creating a directory of support for staff and completing a review and update of our safeguarding policy. We also have to complete the annual section 11 safeguarding returns.

- 9.7.4 We are working with partners in the Police and Private Sector Housing to put together a toolkit for tackling crime and anti-social behaviour in HMOs.
- 9.7.5 We will be reviewing the evidence and consulting with partners on an alcohol free zone PSPO for Kingsholm. Current PSPOs are also due to be reviewed in 2023
- 9.7.6 We will be creating a PSPO guidance document for staff and the community.
- 9.7.7 We continue to work closely with the Police on any emerging community safety issues, as well as with Force Control Room in relation to the CCTV partnership.

10.0 Financial Implications

- 10.1 Should the Safer Streets 4 funding bids be successful, there is likely to be significant impact on the day to day work of several council officers in order to deliver the related projects

11.0 Legal Implications

- 11.1 None directly arising from this report

12.0 Risk & Opportunity Management Implications

- 12.1 None directly arising from this report

13.0 People Impact Assessment (PIA) and Safeguarding:

- 13.1 None directly arising from this report

14.0 Community Safety Implications

- 14.1 None directly arising from this report

15.0 Staffing & Trade Union Implications

- 15.1 None directly arising from this report.

Background Documents: None

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Meeting:	Overview and Scrutiny Committee	Date:	5 September 2022
	Cabinet		14 September 2022
Subject:	Report of the Historic Places Panel following its visit to Gloucester in October 2021		
Report Of:	Leader of the Council, Councillor Richard Cook		
Wards Affected:	All wards		
Key Decision:	No	Budget/Policy Framework:	No
Contact Officer:	David Evans, City Growth & Delivery Manager		
	Email:	david.evans@gloucester.gov.uk	Tel: 39-6847
Appendices:	1. Recommendations and Action Plan		

1.0 Purpose of Report

- 1.1 To advise Members of the report received from Historic England presenting the conclusions and recommendations of the visit from the Historic Places Panel (HPP) in October 2021, and to Members of the action plan, which is drawn from the recommendations of the HPP report.

2.0 Recommendations

- 2.1 Overview and Scrutiny Committee is asked to consider the information in the report and make any recommendations to Cabinet.
- 2.2 Cabinet is asked to **NOTE** the summary of the report received from the Historic Places Panel and the action plan that is proposed to address the recommendations made by the Panel.

3.0 Background and Key Issues

- 3.1 During October 2021 Gloucester hosted a visit from the Historic Places Panel. The Historic Places Panel comprises a broad spectrum of independent expertise within the built environment and heritage sectors from across the UK and aims to help local authorities and others in their engagement with the regeneration and revitalisation of historic places.
- 3.2 The visit was a valuable opportunity to inform the Panel of activities underway and planned to create a successful place, and over the course of its two day visit the Panel met around 20 representatives of partner agencies, community organisations, developers, and business owners. The visit was organised by the City Growth & Delivery Team in close liaison with Historic England, and

drawing on content and input from colleagues in Visitor Marketing and Culture.

- 3.3 The HPP has furnished the Council with a report of its visit, summarising its finding and offering conclusions and recommendations to the Council and its partners. The report has yet to be disseminated wider than to the Council at this stage.
- 3.4 The following conclusion is extracted directly from the HPP report

Gloucester has all of the ingredients of a great place. A wonderful townscape reflecting every phase of English architecture, a young populace, fascinating blue and green infrastructure, a forward-looking university and a growing cultural offer. There is an evident self-confidence and positivity amongst those in key areas in the public and private sectors in the city, based upon the success of nearly two decades of regeneration, which has demonstrated an incredible bravery and far sightedness. This had not however always filtered to the wider community, and work needs to be done to convince Gloucester's communities, including its youth, that they have a city to be proud of with a fascinating heritage and a future that they can shape. This means active participation, and few places can have such a fascinating canvas, or such latent potential as a context for this.

Integration can be facilitated by defining a brand or vision as a touchstone for all decision making, and the secret to this is defining one that is specific and authentic to the place and its people. Working towards this builds in efficiencies and reveals the connectedness at the heart of good place making. Cultural activities, heritage, development, community cohesion, skills, small business growth, health and resilience to climate change (to name several) almost always have outcomes that enhance the success of one or even all of the others.

In this way the innovation of the university's city centre expansion is exactly the sort of strategic move that will deliver lasting benefits to the city and build confidence. The broader capacity of the university and its student population should be harnessed across the board as a full place-making partner, and Lincoln and its university spring to mind as a close parallel. Drawing Gloucestershire County Council into this partnership will also be critical, and the aspirations of those charged with managing the road network aligned with Gloucester's ambitions as a destination. Equally there are substantive issues surrounding capacity and expertise that need to be addressed if the city council is to fulfil its role as a leader.

The Docks and Quays in particular represent an exemplary approach to urban regeneration of a former industrial area, in terms of the repurposing of former warehouses, new build interventions and the quality of the public realm. This approach should be replicated for all regeneration areas and governed by mandated design codes (which make the Cathedral the pre-eminent tall building), material palettes, space standards and other urban design tools

4.0 Social Value Considerations

4.1 None

5.0 Environmental Implications

5.1 The HPP acknowledged the significant improvements made to the environment of the city centre in recent years.

6.0 Alternative Options Considered

6.1 None

7.0 Reasons for Recommendations

7.1 To provide a steer to officers on the Council's response to the HPP report

8.0 Future Work and Conclusions

8.1 The HPP report and recommendations are a valuable critical review of progress made on a number of fronts within the city centre. Services and activities to progress regeneration and growth will be continued by the Council and its partners, taking into account the advice of the HPP.

9.0 Financial Implications

9.1 None

10.0 Legal Implications

10.1 None

11.0 Risk & Opportunity Management Implications

Risks	Opportunities
None	To follow the advice of the HPP and improve relationships and interventions in the city centre.

12.0 People Impact Assessment (PIA) and Safeguarding:

12.1 The PIA Screening Stage was completed and did not identify any potential or actual negative impact; therefore, a full PIA was not required.

13.0 Community Safety Implications

13.1 none

14.0 Staffing & Trade Union Implications

14.1 None

Background Documents:

The full report of the HPP can be made available to Members.

Appendix 1

Recommendations and Action Plan

Red – recommendation acknowledged and steps to be taken immediately to address the point

Amber – recommendation acknowledged, although steps have already been taken to address the point

Green – Actions are in hand to address the point

Grey – recommendation rejected and no active warranted

	HPP Recommendation	Response		Proposed Action
Page 75	1 Ensure that Gloucester's new vision defines an authentic "brand" that lives up to its specialness as a place	The recent branding and marketing materials commissioned by the Visit Gloucester marketing team address this point. The branding will continue to be used to alter perceptions of the city.		Ongoing work to roll out the new branding by the Visitor Marketing team.
	Consider employing an in house urban designer to augment the council's capacity in development advice and in the client team.	<p>The Council formerly employed an in-house urban designer alongside the Planning team, but this post was deleted in Together Gloucester in 2017. The Council subsequently procured part time urban design advice from Tewkesbury BC and has relied on the urban design knowledge of its other staff, such as Planners and Conservation Officers. However, Tewkesbury BC has recently withdrawn from this arrangement meaning we currently have no specialist Urban Design Advice.</p> <p>We are currently relying on the Gloucestershire Design Review Panel for major schemes and officer knowledge and experience for other schemes.</p> <p>Successive recent Planning Cabinet portfolio holders have held an ambition to drive up standards of design in the city, and SMT will recall that a report was submitted to Cabinet in December 2019 setting out an action plan to deal with the challenge. The report made numerous recommendations, including strengthening the policy framework to</p>		<ol style="list-style-type: none"> 1. Carry out a review of procurement of urban design expertise 2. invest in the design skills of Planning and Conservation Officers 3. strengthen Planning Committee members' design awareness.

		<p>support the Planning process, and requiring greater use by developers of major schemes of the Gloucestershire Design Review Panel.</p> <p>A qualified urban designer would be on a senior or principal grade, so budget growth would be necessary. The current arrangement with Tewkesbury costs around £15,000 per year.</p> <p>In the absence of budget to afford such a post the Council needs to invest in the urban design skills of its Planning and Conservation staff.</p>		
3	<p>Promote an understanding of the scope and breadth of the historic environment within Gloucester. To this end you may wish to consider developing a city “app” employing digital mapping, augmented reality and other gaming related tools to foster better understanding and engagement with the historic environment.</p>	<p>The Council's Heritage team, working alongside the Gloucester Culture Trust and others, is already delivering creative and interesting ways to encourage community involvement in the city's heritage. See point 5 for more.</p> <p>Innovation is essential, and the use of new, digital technologies would offer enhanced ways to engage. The team will continue to investigate new mechanisms to engage, including drawing on good practice from other cities.</p>		<p>Heritage and Marketing Officers to discuss the development of innovative, technology solutions to enhancing awareness of heritage to visitors.</p>
4	<p>Provide the platform for the cultural sector to evolve and grow, and build on the success of linking cultural initiatives with heritage projects by broadening it into the arena of planning and regeneration.</p>	<p>Strong links exist already between the Gloucester Culture Trust and the Council at a strategic and operational level. The Gloucester Culture Strategy makes direct reference to the importance of the city's built heritage in contributing to culture, while the GCT is represented by its Chief Executive on the City Centre Commission.</p> <p>At an operational level the GCT is fully engaged in the Cathedral Quarter HSHAZ, and it manages the delivery of the £100k Cultural Programme on behalf of the Council. Note 5 refers to the artists in residence who have been engaged through the HSHAS programme</p>		<p>Continuation of existing work</p>

		Close engagement will continue with the GCT but no additional activities are proposed at this time	
5	Promote and champion the involvement of communities and young people. The lack of engagement with the City's minority communities needs to be addressed robustly. Heritage, and particularly archaeology is fascinating to a broad spectrum of people, particularly where participatory approaches are part of the development process.	<p>Heritage Officers are continually looking at ways to enhance community awareness of and individual engagement in the city's heritage. The High Street Heritage Action Zone programme has delivered a range of initiatives, such as:</p> <ul style="list-style-type: none"> • Interactive Archaeology presenting 3d artistic interpretations of how the past may have looked; • local and national artists in residence to engage the community in creative ways. • Westgate Memories' to encourage people to record and share their memories of what life was like on the street. <p>The team regularly delivers lectures to the History Festival and events intended to attract families. The same officers regularly produce videos and social media postings about recent archaeology discoveries and the city's great history and built heritage.</p> <p>A challenge may be whether the team adequately engages young people and minority groups in the city.</p>	<p>Continue existing work in Cathedral Quarter.</p> <p>Consider additional mechanisms to engage young people and minority groups.</p>
6	Ensure that the City Centre Commission membership reflects the true diversity of the City's population, and become a listening rather than directing forum, to help shape rather than design initiatives. Consider setting up a "youth commission".	<p>Since the Panel visited 7 additional members have been invited to join, each representing a particular group, such as young people, black and ethnic minorities or communities within the city.</p> <p>A programme of public and business consultation will be carried out by the City Centre Commission over the summer to engage city centre users and to capture their views on what the future of the city centre should be like. This research will sit alongside the conclusions of the four symposium meetings held with stakeholders and will be incorporated into the final vision statement.</p>	<p>A programme of consultation will be carried out by the Council on behalf of the City Centre Commission over the summer</p>

7	<p>Promote the creation of a Design Panel, with a remit to include leading an annual Conservation & Design Awards scheme, made up of local experts and representatives of national specialist organisations such as Historic England.</p>	<p>The independent Gloucestershire Design Review Panel exists, comprising designers and architects from leading practices across the County. The Council already requires applicants for all major schemes to submit their development to the Panel.</p> <p>A number of design award schemes already exist, notably the prestigious RIBA national scheme, which has regional rounds. Constructing Excellence also has national and regional annual competition.</p>	<p>Investigate the Council sponsoring an award category within the So Glos annual awards.</p> <p>Discuss with other Heads of Development Management the introduction of a county-wide design awards.</p>
8	<p>Promote “meanwhiling” as a business/arts/makers/event providers incubator strategy and build on the innovation of drawing in the Public Library to the UoG campus.</p>	<p>The Economic Development Officer within the City Growth & Delivery team is working with the Gloucester Cultural Trust and individual property owners and developers (eg REEF) to facilitate meanwhiling in vacant city centre properties. He is also preparing a ‘stepping stone’ guide to explain the different ways a start up business can get in to property, including via Eastgate and other markets.</p>	<p>Action: Continuation of existing work to facilitate meanwhile uses in vacant retail units</p>
9	<p>Nurture a high level, strategic relationship with University as a place making partner and encourage further expansion into the City Centre including for student accommodation.</p>	<p>In recent months the Council’s relationship with the UoG has been strengthened, firstly, through the development of the City Campus and its interest in strengthening its support for innovation in emerging sectors, and secondly, since the UoG established its Built Environment faculty, providing graduate and post graduate courses in a range of courses of relevance to the city.</p> <p>UoG is already treated as a strategic partner, and it is represented on the City Centre Commission at a senior level, but it is acknowledged that further steps could be taken to strengthen the relationship and the presence of the University and its students in the city centre.</p> <p>The Council also has good relationship with Hartpury University.</p>	<p>Ongoing workstreams and relationships to continue</p> <p>Action: Chief Executive to nurture more strategic relationships with both UoG and Hartpury</p>

		Both UoG and Hartpury have student accommodation in the city centre, including that underway in the Blackfriars scheme		
10	Promote and foster city centre living and other initiatives aimed at repurposing redundant city centre premises, (including providing evidence via development appraisal) whilst imposing controls on Permitted Development relaxations that are being counter-productive.	<p>The Joint Core Strategy and Draft City Plan already encourage and facilitate the development of residential accommodation in the city centre, including the introduction of accommodation into the upper floors of properties. In recent years the city centre has seen the development of many new residences.</p> <p>The High Street Heritage Action Zone programme in Cathedral Quarter is providing grants to property owners to develop upper floors of commercial units into residential, and a handful of schemes are underway.</p> <p>The Housing Growth Board and the Regeneration Hit List identify sites within the city centre that could be developed for housing, and officers engage actively with the owners of redundant properties to encourage and facilitate development.</p>		Ongoing work to encourage and facilitate investment in city centre premises to provide more city centre living
11	Develop a parking and transport strategy in partnership with Gloucestershire County Council, with short, medium and long term objectives. Walking & Cycling should be promoted and private vehicle use discouraged.	<p>The City council produced a parking strategy in 2018, but key factors that informed that strategy have changed since.</p> <p>The Council's adopted Climate Change Strategy is to achieve a 2030 target of net zero emissions for the City Council and a 2045 target of net zero emissions for the District, and we are working with the County Council to deliver its Transport Strategy.</p> <p>Officers are currently soft market testing for the delivery of a decarbonisation strategy and action plan for the City Council and the wider district, collaborating with the County Council.</p> <p>A Green transport strategy for the Council itself is about to go live, working with Active Glos to encourage employees to adopt greener forms of transport. This document needs to be mindful of the Council's</p>		<p>Commission decarbonisation strategy and action plan for the City Council and the wider district</p> <p>Roll out a Green transport strategy for the City Council.</p>

		income generation targets from parking.		
12	Match the scale of ambition with additional specialist capacity in the fields of heritage and design in order to deliver both quality and value for the city.	Heritage – in the light of the Council’s budget situation an increased specialist capacity is not required Urban Design - see point 2		
13	Focus on key routes, such as from Gloucester Station, and the four main Gate streets as priorities and as destination.	The wayfinding for the city is currently being replaced which will present clearer maps and will be branded using the new bright and eye-catching city branding. We promote the walkable nature of the city as much as possible in blogs and website content.		
14	The wonderful resources of Alney Island and the River Severn need much improved access and better management to play a fuller part in attracting people to come and visit or live in the city and enrich the lives of those that already do.	Much of Alney Island is held under stewardship, although it would benefit from a detailed management plan, including issues of visitor use, education and public access. The Glos Wildlife Trust are taking an increasing involvement in the site, and officers are working with them on a management Plan. This would be along the lines of a Green Flag Management Plan, to include accessibility and community engagement as well as bio-diversity, habitat management and environmental conservation. Visit Gloucester have some new photography of Alney Island that is currently on the homepage of the website. We will plan a few fun facts about the Severn and promote the activities you can undertake on the water such as Paddleboarding, Boat Trips.		Progress discussions with Glos Wildlife Trust over the management of Alney Island, incl the preparation of a Management Plan Ongoing promotion of Alney Island and the Severn and Canal
15	Disseminate good practice among partners, in particular the private sector. Heritage projects can seem daunting to the	<ul style="list-style-type: none"> The Council is a member of Constructing Excellence and officers are planning an event in the summer on The Fleece development, the HShAZ and Project Pilgrim. The City Council hosts a Development Forum twice per year with 		HSHAZ to deliver training programmes in traditional construction methods. Ongoing delivering of

	<p>uninitiated but success can spread confidence – the council could play a key role in brokering introductions between those who can learn from each other’s experiences.</p>	<p>the development industry. Topics of relevance to heritage are discussed in that forum</p> <ul style="list-style-type: none"> • Conservation Officers are members of the Institute of Historic Buildings and Conservation (IHBC), which includes local authority and private sector professionals. The organisation holds regular events to showcase good practice. • Within the HSHAZ officers intend arranging training sessions in traditional methods of construction for members of the public. 	<p>Gloucester Developers’ Forum meetings</p> <p>Lead: David Evan</p>
<p>Page 81</p>	<p>16 Consider initiating a program of section 215 notices in areas where the market is unwilling to tackle maintenance deficits as a way of increasing confidence to invest.</p>	<p>The threshold for serving a S215 is high and there needs to be real and demonstrable harm to local amenity to be able to serve a S215. They take up a considerable amount of officer time and resource. Even if successful there is not requirement for the owner to maintain after it has been cleared or penalties. As such it is only a short term fix and the site and fall into a state of disrepair over time again and the cycle would have to start again.</p> <p>The Council has used Section 215 (Town & Country Planning Act 1990) notices on only a couple of occasions in recent years to require a landowner to tidy up land where there is a particular amenity issue. In both situations the Council has had to carry out the improvement work itself and try to secure payment from the landowner subsequently (eg through a charge on the property). Whilst a useful tool more resources, such as a designated budget, would need to be maintained that could be drawn on as and when necessary.</p> <p>These types of cases are currently considered a low priority in the light of the other pressures on the Enforcement Officer’s time.</p>	<p>Ongoing use of Sec215 notices served on a case by case basis</p>
<p>17</p>	<p>Lincoln, a “World Class Small City” has been on a similar journey to</p>	<p>Although progress has been hampered by the lockdown, the Heritage team intends strengthening links with nearby and similar heritage towns, including Swindon, Weston SM, and Bath, to share experience and</p>	<p>Heritage Officers to make contact with Lincoln City Council and other similar</p>

	<p>Gloucester and shares many of its attributes. Among these its city centre “new” university has been a key ingredient in its regeneration and sharing experiences would pay dividends.</p>	<p>good practice. The relationship with Swindon has progressed well and officers have visited the town and received a visit from its Conservation team.</p> <p>Lincoln sounds like a very comparable city to Gloucester, and Historic England have offered to provide an introduction and to facilitate a learning visit. The strengthening of the relationship with Lincoln would also be of interest to members of the Gloucester Culture Trust.</p>	<p>places to share learning.</p>
<p>18</p> <p style="writing-mode: vertical-rl; transform: rotate(180deg);">Page 82</p>	<p>Gloucester has some very successful examples of modern design, and also some that are less so. Consider the production of design codes to establish qualitative and quantitative parameters to assist in the delivery of well-designed buildings which contribute to the image of the city. Each development is an opportunity to take a step towards the overall vision</p>	<p>Design coding is becoming increasingly seen as a core element of the Government’s planning policy for places. The Council submitted an unsuccessful bid to MHCLG to become a pilot design code area for the St Oswalds development last year.</p> <p>Gloucester is extremely varied in terms of character so it would be a challenge to prepare a Design Code which would be meaningful for the whole of GCC. Design Codes would be much more useful for specific major sites such as St Oswalds. However, there is no expertise in the planning team to prepare such documents and they would need to be prepared by a consultant.</p>	<p>Design coding to be progressed on a site by site basis and reviewed in the light of emerging Government policy.</p>

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